



#### **Our Mission**

The Society is a lay Catholic organisation that aspires to live the gospel message by serving Christ in the poor with love, respect, justice, hope and joy, and by working to shape a more just and compassionate society.

#### **Our Vision**

The St Vincent de Paul Society aspires to be recognised as a caring Catholic charity offering "a hand up" to people in need. We do this by respecting their dignity, sharing our hope, and encouraging them to take control of their own destiny.

#### **Our Logo**

The logo is the symbol of the St Vincent de Paul Society in many countries and was designed by Australian sculptor. Tom Bass. It represents the hand of Christ that blesses the cup, the hand of love that offers the cup and the hand of suffering that receives the cup.



## Archbishop's Message

Over one hundred and fifty years after his death, Frederic Ozanam continues to live in the minds and hearts of his followers, whose enthusiasm for the man and his achievements has not diminished through the passing of years.

The St Vincent de Paul Society seeks in a spirit of justice and charity to help those who are suffering while at the same time promoting the human dignity of every human being and redressing the causes of poverty and suffering.

Frederic Ozanam was a scholar, a visionary and a revolutionary. He was courageous in his mission, dedicated to his goal, empathetic and never patronising. His love of his fellow men and women was unmistakable, always advocating for justice on their behalf.

His philosophy was unpopular in his time. He argued for the rights and dignity of every individual, for social justice and equality and opportunity for education and employment. He pioneered modern concepts of Catholic social justice.

From his youth, Frederic became aware that it was not enough to speak about charity and the mission of the Church in the world. What was needed was a commitment to serve the poor.

As a role model for the young, Frederic speaks today just as much as he did over a hundred years ago when he called on his fellow university students to join him in his mission.

On 23 August 1997, during the World Youth Day celebrations in Paris, Pope John Paul beatified Frederic Ozanam. He told the crowd that no better model could be given to the youth of the world than a young man who sought always the truth and who lived it out in love.

The future of the St Vincent de Paul Society is in the hands of the young men and women who align themselves with the qualities displayed by Frederic. I call on them to continue their journey, to go out into the world and be examples of Christian love and justice, to be role models to young people.

I call on these young Vincentians to join with long serving Vincentians in their work of love, justice, respect, hope and joy across Western Australia. I offer my blessings to all members. volunteers and staff of the St Vincent de Paul Society and I wish to acknowledge the accomplishments of the Society over the past 12 months and the work of all involved.

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May the Society and all of its members be renewed in the charism of Christian charity through the intercession and inspiration of Blessed Frederic Ozanam.

Yours sincerely in Jesus Christ Most Rev Barry James Hickey Archbishop of Perth



## State President's Message



Every year this report adds another chapter to the long and rich history of the St Vincent de Paul Society. We continue evolving to meet individual and community needs, to adopt change and to respond to the shifting economic, social and political environments. We endeavour to read the future and to chart our strategic course to ensure we can continue to offer love, respect, justice, compassion, hope and joy to those that need it most.

Every person within our Vincentian family has a role to play in our mission, when a person makes that very personal decision to call and ask for help every corner of the organisation plays a role in offering the hand of love to that person – our IT Department allows us to communicate that call for help, our Public Relations & Fundraising Department generates funds to provide support, our Finance Department ensures the accounts are processed and the funds available, the HR and Membership & Development Departments ensure we have the human resources at hand to carry out our work, our Vinnies Centres and Depot provide clothing and furniture where needed and generate income to support our services, our Youth Department offers assistance and support to the children involved in our calls for help, our Vincentcare and Passages Special Works offer accommodation and support where needed to those with a mental illness or who are homeless, our Refugee & Migrant Committee offers specialised knowledge if the individual or family

is newly arrived in Australia, our CEO and administration staff ensure things continue to remain on track and in order, and of course our dedicated volunteers and members deliver the support and care with love and joy.

It is the combined efforts of all our members, volunteers and staff that ensures every genuine call for help is responded to and over the past 12 months this help has been needed more than ever as we have been faced with a year of challenges at the hands of the ever changing economic climate and the increased pressure on individuals and families in their homes, with increases in living costs being a major ongoing issue for the West Australian community with many finding it hard to make ends meet.

We have also faced the ongoing challenge of addressing the issues of homelessness and mental illness in our community and as an organisation through initiatives such as Vincentcare and Passages Resource Centre, community events such as our Passages Race Day and Vinnies CEO Sleepout we

are determined to ensure we are prepared and in a financially viable position to respond to this now and in the future. We acknowledge and thank the State Government for their support of this work through the provision of grants through Lotterywest for the soon to be open Passages Peel as well as their newly announced partnership with us to open an acute Homelessness Shelter.

I would like to acknowledge and thank all benefactors, the participants of the 2011 Vinnies CEO Sleepout and School Sleepouts for the generosity and participation in these vital fundraising and awareness initiatives, Perth Rotary and in particular David Reed for the ongoing support provided to the Passages Resource Centre program, our Parish Priests for their support of our members and their work within their Parishes and of course the loyal and dedicated members, volunteers and staff for their ongoing commitment to the organisation and its mission.

In closing, I would like to acknowledge all those who volunteer their time on committees throughout the Society and in particular to the Chairs of those Committees for their leadership and I would like to thank every member of the State Council of Western Australia for their support over the last 12 months and for their commitment to providing strategic direction for the Society as we move forward boldly in our work and in our commitment to our marginalised brothers and sisters.

I hope you enjoy reading about the work undertaken by the Society over the past 12 months and that we continue to have your support into 2012.

God Bless

It is the combined efforts of all our members, volunteers and staff that ensures every genuine call for help is responded to and over the past 12 months this help has been needed more than ever as we have been faced with a year of challenges...

Jel. Vinc

Clément Astruc State President

# CEO's Message



The past year has been one of significant growth and development for the Society in WA. Following consultation across the Society, our strategic plan was renewed by State Council for a further 3 years, and we are focused on delivering the many objectives and initiatives. In particular, we reaffirmed our commitment to developing the Spirituality of members and to our mission of serving Christ in the poor with love, respect, hope, justice and joy.

The call on the Society to support the marginalised in the community continued to grow, with a 10% increase in our core work of Home Visitations. The Society's capacity to respond to this increase demonstrates the commitment of our members in working to shape a more just and compassionate society and I would like to thank them for their work in making a real difference to the lives of so many people. Six new conferences have been established, including two youth conferences, and we are continuing to commission new members to expand our works.

One of the key successes for the Society in both 2010 and 2011 has been the Vinnies CEO Sleepout, which has enabled the Society to increase the support provided to the vulnerable in our community who are homeless or at risk of homelessness. The establishment of an accommodation assistance program for homeless people, the opening of a new transitional homeless service in Albany

and the purchase of a property to enable the Society to open a new Passages Resource Centre in Peel, are examples of our focus in this key area of need. The purchase of the Passages property was supported through a significant donation by Mr Jack Bendat AM, and we are very appreciative of his generosity. The Peel Passages Resource Centre will assist young people at risk aged 12-25 with advocacy, advice and access to many services.

In May, following consultation and input from the Archbishop and the Society, the State Government announced funding for a new acute homeless night shelter in Perth, to be constructed by the Department of Housing and operated by the Society. This is a major and exciting initiative for the Society, and whilst it will take some time to come to fruition, when completed the shelter will be the only facility of its kind in Perth, supporting many in the community who otherwise would have to sleep on the streets.

I would like to express my appreciation to all volunteers and staff across the Society for their support and commitment in working with members and clients to deliver outstanding and compassionate service. Our mission and vision continue to be evidenced in the contribution from all and I am deeply grateful for the work they do. In addition, I would like also to thank State Council and Committee members for their dedication to the Society. Their support and sharing of their extensive experience, assists greatly in providing sound governance.

homelessness.

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The year ahead will no doubt be tough for many across Western Australia and beyond, however I am confident that our members, volunteers and staff will again rise to the challenge of providing a hand up to the marginalised in our community.

John Bouffler

Chief Executive Officer



## **Our History**



Frederic Ozanam - Founder
The St Vincent de Paul Society was founded in Paris in 1833 by Frederic Ozanam.

At the time, Frederic was 20 years old and a student at Sorbonne University. France was experiencing tremendous political and social upheaval, Frederic along with six of his university colleagues wanted to respond in a practical way to the poverty and hardship they saw around them. Frederic and his group visited people in their homes offering them friendship and support. This practice, known as Home Visitation, remains the core activity of the St Vincent de Paul Society members and volunteers today.

The group formed by Ozanam and his friends became known as the first 'conference' of the St Vincent de Paul Society. They met regularly as a group to discuss the challenge of assisting the poor and offered each other mutual support in their spiritual vocation.

Frederic Ozanam died in 1853, aged forty. At the time of his death there were approximately 2,000 conferences operating throughout the world.

Frederic Ozanam was beatified by Pope John Paul II in 1997.



St Vincent de Paul - Patron

The Society is named after St Vincent de Paul, who was born in Southern France and ordained a priest in the year 1600 at the age of 19.

As a young man he ministered to the wealthy; it wasn't until he was appointed to a poor parish that his vocation to work with those most powerless and marginalised was inspired. From then on he devoted his life to helping the underprivileged. There was no form of poverty - physical, emotional or spiritual, which he did not try to alleviate. Vincent pledged his life to the sick, insane, orphaned, old, starving and imprisoned.

The St Vincent de Paul Society continues to honour its patron and founder and its members remain inspired by their teachings and the example of their lives.

The St Vincent de Paul Society – Beginnings

He urged his followers to bring God's justice and love to people who were unable to live a full life.

"Deal with those most urgent needs. Organise charity so that it is more efficient.....teach reading and writing, educate with an aim of giving each the means of self support. Intervene with authorities to obtain reforms in structure....there is not charity without justice."



The St Vincent de Paul Society is a lay Catholic organisation that lives the Gospel message by serving Christ in the poor with love, respect, justice and joy, and by working to shape a more just and compassionate society.

The St Vincent de Paul Society operates in 142 countries and has over 750,000 members worldwide. In Australia the Society is active in every State and Territory; there are currently 40,000 members nationally.

Western Australia's inaugural conference, the Perth Conference, was launched on 8 December 1865, just 32 years after the first conference was founded in Paris.

For over 145 years through local parish based volunteer groups and Special Works, the St Vincent de Paul Society has sought to create a more just and compassionate society by responding directly to needs identified in the community.

The Society is made up of committed men and women of all backgrounds and ages who have made a commitment to the mission of the Society and who work together in unity to assist people in need in the West Australian community

#### **OUR PEOPLE - 10/11**

Members	1,094
No of new members in 10/11	81
Vinnies Youth Members	
& Volunteers	747
Vinnies Centres &	1,816
Depot Volunteers	
Call Centre Volunteers	33
Other Volunteers	50
Full Time Staff	46
Part Time Staff	61
Casual Staff	7

#### **GOOD WORKS - Our Faith in Action**

As one of the state's leading charities, the St Vincent de Paul Society provides a helping hand to West Australians in need through the provision of support and care when they need it most.

The Society's core work of Emergency Relief welfare is undertaken through Home Visitations by members of the Society.

The Society also has a number of Special Works that provide professional care and support to some of our communities most marginalised – the homeless, those living with mental illness, refugees and migrants, disadvantaged youth and teenagers.

#### **Conferences & Home Visitation**

Members of the Society, known as Vincentians, live out their faith in action by assisting people in need. Members form small parish based groups that make up the membership of the Society called conferences.

In the spirit of its founders, conferences deliver the core work of the Society by assisting people in their homes through Home Visitations, which foster an atmosphere of dignity, trust and respect. Conference members meet regularly to provide mutual support, spiritual reflection and to discuss how best to respond to the people they assist.

lives in our hands".

**Blessed Frederic Ozanam**,

"Let us aid one another, by example and advice.

Founder of the St Vincent de Paul Society

Let us be strong even in our suffering, for weak is the malady of our times. Let us do whatever good

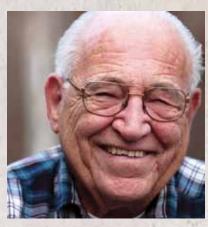
Conferences respond to calls from people in need in their local communities - they provide Emergency Relief assistance through food, material aid, budget advice, utility bills, advocacy issues as well as friendship and support. The assistance given is prompt and focused on both the short and long-term well-being of the recipient.

The fundamental work of conferences in the last financial year was visiting people in their homes to provide a hand up in a time of need. Work was conducted with people, rather than for them, retaining dignity through compassion.

Home Visits were carried out in pairs by conference members. They continued on a regular basis, providing the support and encouragement necessary to allow people to take control of their lives.

#### **Conference members** and volunteers provided assistance through:

- Advocacy
- Aged care visits
- Assistance to Refugees and Migrants
- · Assistance with utility bills
- Budget advice through newly appointed Financial Counsellors
- Clothing
- · Family support
- Food vouchers
- Friendship
- Furniture
- Prison visits
- School Support
- · Visits to the sick



The organisation of Emergency Relief support, Conferences and Home Visitations is done through the coordination of Regions across Western Australia.

#### Regions in Western Australia:

- Fremantle
- Isolated
- · Joondalup/Wanneroo
- Osborne Park
- Peel
- · Perth
- · Queens Park
- · South West
- Swan



#### 100th Year Celebrations - 2011

In 2011 three conferences of the St Vincent de Paul Society celebrate their 100th year of service to the West Australian community -:

Midland Conference - 11 June Subjaco Conference - 29 June Bunbury Conference – 12 November

#### **Special Works**

Special Works are a professional facility, program or service run by the St Vincent de Paul Society and arise out of a need which cannot be met within the normal scope of the conference. Special Works provide a specific service and focus on ensuring the social, economic and political pressures placed on disadvantaged West Australians are lessened. Special Works are managed and supported by a combination of members, volunteers and paid employees.

While the Vinnies Centres are the most well known of the Society's Special Works and are often the first point of contact for the community. Many of the Society's Special Works provide care and support to some of our communities most marginalised, including - the homeless, the mentally ill, newly arrived refugees and migrants, youth and young adults.

#### There are currently 10 Special Works in Western Australia, these are:

- Clothing & Furniture Depot
- Household Formation & Support
- · Migrant and Refugee Support
- · Overseas Partnerships & Development
- · Passages Resource Centre
- School Support Program
- · Social Justice
- Vincentcare
- · Vinnies Retail Centres
- · Vinnies Youth

#### **State Council**

Each Region in Western Australia in represented on State Council by an elected Regional President who through their participation on Council have direct input into the strategic direction of the Society.

State Council consists of 17 members all of whom, except the CEO who acts in an ex-officio role, are volunteers. State Council also includes a number of appointed members who act as office bearers, including Vice Presidents, Treasurer, Youth Representatives and Spiritual Advisor.

State Council meets monthly to review the strategic direction of the Society ensuring the ethos and mission of the Society is adhered to at all times.

#### State Council of Western Australia for 10/11 Financial Year-:



State President Clément Astruc



Vice President Kevin Goff



Vice President David Fitzgerald



Vice President Terry Power



CEO John Bouffler



State Treasurer Robert Burns



We also acknowledge and thank the following State Councillors whose terms ended during 10/11

State Council Secretary Annette Ellis



President Queens Park Region Kevin Sealey



Spiritual Advisor Father Pat Cunningham



President Perth Region Patrick Durack



President Fremantle Region President Peel Region Ian Digney



Vince Spargo



President Joondalup/ Wanneroo Region Pat Cunneen



President Queens Park Region Chris Leon



President South West Region Margaret Wheeler



President Perth Region Kevin Quinn



President Osborne Park Region Jeff Trew



President Swan Region Trevor Knuckey



President South West Region Loellen Clark



President Isolated Region Frances Grey



State Youth Representative Patricia Green



Catherine Wheeler



State Youth Representative State Youth Representative Sarah Crute

As well as State Council the Society has a number of Advisory Committees & Boards that oversee and assist the Special Works of the Society.

#### Special Works Advisory Committee & Board Chairpersons for 10/11 Financial Year -:

**Finance Committee** Robert Burns Formation & Training Committee Clément Astruc Governance Committee George Walls Mental Health & Homelessness Advisory Committee John Lazberger Overseas Partnerships & Development Annette Ellis Passages Resource Centre Board David Reed OAM Refugee & Migrant Committee Frank Pelusey Social Justice Committee Patrick Durack

Spiritual Advisor to Members Rev Fr David Halstead OP State Archivist Thomas Fisher OAM JP State Centres Board David Reed OAM State Council Board Clèment Astruc Byron Pogson State Youth Committee **OS&H** Committee Frank Brown JP

Including these Committees, the Society's operational work is managed by a number of core staff who oversee the daily operational functions of the organisation.

#### 10/11 Management Team -:

Chief Executive Officer John Bouffler Chief Financial Officer Brian Niedzwiecki Clothing & Furniture Depot Manager Frank Brown JP Human Resources Manager Tom Polich JP Information Systems Manager Ray Smith Membership & Conference Development Manager Kate White **Operations Manager** James Teo

Passages Resource Centre Manager Danielle Tilbrook/Niall Rhatigan

Public Relations & Fundraising Manager Lucinda Ardagh

Lisa Pappas/Allison Stedman Retail General Manager

State Youth Manager Rebecca Callaghan Vincentcare Manager Yvonne Pallier Welfare Services Manager Michael Dwyer

#### **Home Visitation Statistics**

#### Home Visits & Emergency Relief Support 10/11

#### People Assisted through Home Visitations -

No Home Visits 28 172 No of Individual People Assisted 40,851

#### Demographic of People Assisted -

Couples with Children 17% Couples without Children 6% Singles with Children 40% Singles without Children 37% New Clients 52% Repeat Clients 48%

#### Types of Assistance Requested -

Bedding 5% Clothing 4% Food 61% Furniture 7% Utility Bills 13% Other 10%

#### Increase in Welfare Expenditure -

Accommodation 237% Education 102% Food Vouchers & Purchases Household Goods -11% Medical Expenses 48% Migrant & Refugees Support 1% Other 47%

**Utilities Assistance** 

Youth Services 57%

55%



## Fremantle Region lan Digney



#### Jim and Paula's story

Jim and Paula were in their late 30s and the dual parents of five children, a girl, 15, a boy, 12, a girl of five, and two boys, aged four and two respectively. When Jim lost his job the family was devastated and although the Newstart Allowance helped to pay the rental of the family's Homeswest cottage, the financial pressure was really taking its toll on both parents who struggled to pay the utilities and put food on the table for their growing brood.

Friends of the couple recommended they seek interim help from the St Vincent de Paul Society and when Yangebup Conference members visited the family, the couple said they felt embarrassed to take assistance and would only accept help with food, even though they were also offered partial payment of their utility accounts as well.

The couple, although struggling, still retained their pride and were determined to overcome their financial problems as quickly as possible. Paula took on a part time job to boost the family budget. But the breakthrough came when Jim acquired a traineeship and took on fly-in fly-out work in the north-west of WA.

When the conference last visited Jim and Paula they thanked the members for the assistance that had been given to them and hoped such help would never be needed again.

#### Sarah's story

When Sarah was referred to the St Vincent de Paul Society for assistance she was suffering badly from post traumatic syndrome, following a workplace incident. A single parent with an 11 year-old son, Sarah was in such shock that she was unable to work for some time, but still had to meet her \$300 a week rental and pay for food and utilities. Inevitably it didn't take long for her savings to start running down and the bills to mount up to a point where it looked as if they would lose the roof over their head.

When members of the Spearwood Conference first met Sarah she was on a Newstart Parenting Payment, but all her savings were wiped out and her debts and expenses were far more than what she received. Sarah was invited to join the conference as it was perceived that she needed companionship as much as financial help. She was initially given financial assistance toward her rental arrears and utility accounts, and food vouchers

fortnightly for two months, with top-ups as needed. Fuel vouchers were also provided to help her keep medical appointments and go to her domestic cleaning jobs.

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Sarah really values the friendship and support of the conference. Members have helped her in many ways, including showing her how to write a CV and apply for jobs. They also helped her young son to find a place in a local high school at a reduced fee rate.

Sarah is now on top of most of her bills and as her health improves she should be able to be self supporting.

\* Names have been changed to protect the privacy of our clients.

Fremantle -

No. of Conferences

8

#### Conferences

Bateman - St Thomas More
Beaconsfield - Christ The King
Hilton - Our Lady of Mt Carmel
Palmyra - Our Lady of Fatima
Spearwood - St Jerome
Willagee - Our Lady Queen
of Peace

Willetton - St John & Paul Yangebup - Mater Christi

No. of Members

108

No. of Centres

#### Centres

Fremantle High Street (Retro)
Hilton
Myaree
Willetton

No. of Home Visits

2,171 -

No. of Assisted Individuals

2,959

Amount of Welfare Distributed \$119,730

Conference Work 13

#### Isolated

### No. of Conferences

#### Conferences

Albany - St Joseph's
Denmark - St Mary's
Fitzroy Crossing - Welfare through
the Geraldton Conference
Geraldton - St Francis Xavier
Kalgoorlie - St Mary's
Karratha - St Paul's
Narrogin - St Matthew's
Roebourne - Welfare through
Daughters of Charity Sisters
South Hedland - St John the

No. of Members 94

No. of Centres

#### Centres

**Baptist** 

Albany Albany Depot Kalgoorlie Karratha Geraldton South Hedland Toodyay

No. of Home Visits 2.899

No. of Assisted Individuals 7.640

**Amount of Welfare Distributed** \$232.853

# Isolated Region Frances Grey

#### Ella's story

Ella is a young woman in her mid 30's. When she first rang the St Vincent de Paul Society for help, the members sensed the situation was urgent and went to visit her. They were shocked at the state of the woman, the result of a violent encounter with her partner the night before. Of most concern to Ella were her broken teeth that were not only extremely painful, but made speech and eating extremely difficult.

The St Vincent de Paul Society members were there to listen to Ella's concerns and help her to think about a new life, free from violence and pain. While staying at a Women's Refuge, Ella managed to obtain a Homeswest house. Material assistance to help her settle into her new home and a referral to a dentist was provided by the Society.



After several meetings with the client in her new home the members assumed all was well and did not expect to see Ella again.

However, several weeks later, Ella walked into the St Vincent de Paul Society with a huge smile, thanked one of the members and said she wanted to show her lovely new teeth. The member confessed she would not have recognised her. Ella was happy, smiling and confident. The assistance provided by the St Vincent de Paul Society came at a time when Ella's life had reached its lowest point. It really had turned this woman's life around.



#### Margaret's story

Margaret is a single mother in her mid 40s. She has a two year old daughter Melanie with severe disabilities and the struggle she faces every day on her own to give her daughter the special care she needs is truly inspirational. The St Vincent de Paul Society first became aware of Margaret's battle to keep a roof over the head of Melanie and herself when in desperation she called into her local Vinnies Retail Centre to ask for a little assistance.

Margaret explained that she had originally moved from New Zealand to Australia with her partner and had settled in Tasmania. When the relationship turned abusive, she left her partner and moved to Western Australia, where she found



accommodation in a Women's Refuge. Independent by nature, Margaret had initially hoped she could manage her daughter's condition on her own, but without somewhere to live and on a very limited income, the task began to overwhelm her.

Regular meetings with the St Vincent de Paul Society members helped Margaret settle into her Homeswest house where material assistance provided furniture, bedding and food assistance. Referrals to appropriate agencies ensure her and her daughter are both receiving maximum support to allow them both to move forward in their lives.

Conference members continued to visit Margaret to see how she was going, and to assist where possible to make her life a little easier. They showed her friendship in her times of real need and took the time to listen to her concerns about her daughter when circumstances become too difficult to deal with on her own.

\* Names have been changed to protect the privacy of our clients.

## Joondalup/Wanneroo Region Pat Cunneen



#### Danielle's story

When the Whitfords Conference was called on to assist Danielle, her partner Dave and their six year old son Thomas in August 2009, the young family had just moved into a rental home, Dave had lost his job and they were struggling to pay their bills. As Danielle was expecting their second child at the time, the conference was able to assist them with furniture including bed, bed pack, table, chairs and crockery, funding toward payment of their overdue Synergy account and provided support through advocacy and friendship.

A young, financially stretched family, Dave was on Newstart benefits while he was looking around for another job and Danielle received parenting payments. Later Dave gained low paid employment as an apprentice butcher.

In mid 2011, Dave left home and has not returned. The family breakup was devastating for Danielle and the two boys, aged eight years and 12 months old. Apart from missing Dave, Danielle had to meet the rental payments, and she wondered where she would find the money for the utilities, food, clothing and school expenses.

The conference worked hard to keep the family in their home as opportunities to get other affordable rental accommodation in Perth's north-west was rapidly becoming unaffordable for low income families. In Danielle's case, crisis accommodation was not available to her as there was no record of family violence.

Conference members have visited Danielle a number of times in 2010 and 2011 and arranged for rental assistance through the Anglicare program to avoid eviction, food hampers and nappies, support for payment of their Synergy account through the St Vincent de Paul Society, Christmas hampers and Easter eggs.

In addition the family was placed on the fortnightly bread run, courtesy of Brumby's Bakeries, and volunteers arranged for the older boy, Thomas, to attend the Sacred Heart College family fun day with a dozen other children from disadvantaged families.

Danielle is slowly getting on top of her debts. She has subsequently received assistance from her formally estranged family and has been able to retain her home. She also has a part time boarder who has a job in the north west of WA. Danielle is extremely grateful for the assistance she has been given.

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#### Joondalup/Wanneroo -

No. of Conferences

6

#### Conferences

Clarkson - St Andrew Greenwood - All Saints Ocean Reef - St Simon Peter Wanneroo - St Anthony's of Padua Whitfords - Our Lady of the Missions Woodvale - St Luke

No. of Members -

No. of Centres

#### Centres

Clarkson/Ocean Keys Heathridge Wanneroo

No. of Home Visits 1.613

No. of Assisted Individuals 2,720

Amount of Welfare Distributed \$162,086

<sup>\*</sup> Names have been changed to protect the privacy of our clients.



#### **Osborne Park**

No. of Conferences

11

#### Conferences

Balcatta - St Lawrence & Mary Immaculate
Ballajura - Blessed Mary MacKillop
City Beach/Scarborough - Holy Spirit
Girrawheen - Our Lady of Mercy

Joondanna - St Denis'

Karrinyup/Innaloo - Our Lady of Good Counsel

Mirrabooka - St Gerard Majella Nollamara - Our Lady of Lourdes North Beach - Our Lady of Grace Osborne Park - St Kieran's

Woodlands - Our Lady of the Rosary

No. of Members

140

No. of Centres

5

#### **Centres**

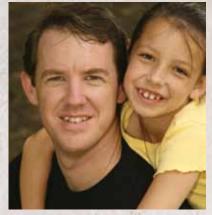
Girrawheen Innaloo Nollamara Osborne Park Centre & Depot Scarborough

No. of Home Visits 2.962

No. of Assisted Individuals 3 879

**Amount of Welfare Distributed** \$241,168

# Osborne Park Region Jeff Trew



#### Paul's story

Paul was having a particularly hard time when he contacted the Innaloo Conference in August 2010. His partner had left him with two young children, Jillian, age eight and Robert, age six. If that wasn't bad enough, Paul was also undergoing extensive medical treatment for cancer at the time which left him feeling very debilitated.

Paul is on a disability pension and he was totally unprepared and unable to manage the significant debts left to him when his partner moved out of their rental unit. Utility bills in particular had been transferred to him, as well as the rental payments of electrical appliances.

At Paul's request, conference members arranged to assist with the utility accounts and provided a fridge, beds, bedding and regular food packages and vouchers for the family. They also negotiated with Synergy to pay the energy account over an extended period of time and encouraged Paul to negotiate with his partner to contribute toward payment of other outstanding bills. Financial counselling was also advised.

Christmas 2010 would have been very bleak for the family had it not been for a Christmas food hamper provided by the St Vincent de Paul Society. The children were also remembered with toys suitable for their age group.

Paul continues to receive visits from the Innaloo Conference and although his health is marginally improved, he is still having cancer treatment and continues to need ongoing support. The Society will be there for him and his family as long as they need help.

\* Names have been changed to protect the privacy of our clients.

## Peel Region vince Spargo

#### Angela's story

Angela is a single mother with five children, ranging in ages from three to 18 years. She first approached the St Vincent de Paul Society about 12 years ago for assistance after leaving a very abusive marriage. Her fourth child, then an infant, suffered with complex health issues and in addition to food assistance, the Society was able to provide a machine to ensure the infant would wake each time he stopped breathing.

Despite many pressures in her life, Angela found employment and continued to provide for her children and pay her mortgage and other bills. After a second failed marriage, Angela has a three year old son who also has serious health issues. Although over the years she has managed with only intermittent assistance, this past year has provided her with even greater challenges. Being diagnosed with cancer was stressful enough, but this was also compounded by a rare blood condition. At the start of 2011 Angela



suffered from severe depression, being unable to organise her children for school or sort out her financial situation.

The young mother was extremely grateful for the material assistance that included school books and uniforms, financial counselling, food cards and help with prescription costs. However Angela says it is the regular contact with the members, having someone to listen to her and affirm her efforts that is what is helping her through very challenging times. The conference continues to support her at this time and regular visits and phone chats ensure that she knows she is not alone. The conference also remember Angela and her children in their prayers.

#### Pam's story

Pam was certainly not anticipating being involved in a horrific car accident earlier this year and the upheaval it created for her, her partner and their young six year old son Troy. Time in hospital following the collision with another vehicle and then time spent in rehabilitation forced Pam to place Troy in care while she recovered as her partner was in jail. She then had to prove to the government agency that she was capable to care for her son again.

Although her broken bones have knitted together well, Pam is still in a lot of pain that could be ongoing for some years. On the advice of her doctor, she travels 40 kilometers from her home each day to hospital to take part in a pain management course. There is barely enough time to get there and back before picking up Troy from school each day.

**№**PERTH

Pam is on a disability pension and

Peel

No. of Conferences

5

Conferences

Kwinana - St Vincent's

Mandurah - Our Lady's Assumption
Pinjarra - St Augustine's

Rockingham - Our Lady of Lourdes

Waroona - St Patrick's

No. of Members

81

No. of Centres

-

Centres

Kwinana Mandurah Pinjarra Rockingham Rockingham Depot

No. of Home Visits 4.869

No. of Assisted Individuals 6.771

Amount of Welfare Distributed \$368.561

parenting payment, but by the time she pays her weekly rent and petrol to the hospital each day, there is very little money left to pay for the utilities, food and school necessities. The Waroona Conference has provided food vouchers, clothing and money to assist in the payment of utilities. The conference has also met the costs of moving to a house closer to Troy's school. Conference members have accepted Pam's invitation to visit her home four times since the accident and she has asked for support with budget advice. Between her pain and financial hardship, Pam is clearly under enormous stress. The conference will be there for her as long as she needs them.

\* Names have been changed to protect the privacy of our clients.

#### Perth

## Perth Region Kevin Quinn/Patrick Durack

#### No. of Conferences

#### Conferences

Bedford/Inglewood - St Peter the Apostle

Claremont - St Thomas the Apostle

Leederville - St Mary

Nedlands - Holy Rosary

North Perth/Highgate - North Perth Redemptorist Monastery

Subiaco - St Joseph

Wembley/Floreat - St Cecilia

#### No. of Members

129

#### No. of Centres

5

#### Centres

Claremont Maylands North Perth

Northbridge William Street (Retro) Wembley

No. of Home Visits 1,425

No. of Assisted Individuals

1,368

**Amount of Welfare Distributed** \$79,745



#### Rachel's story

Rachel, a single mother with two very active sons, Peter, 11 and Joshua, seven, suffers from depression and agoraphobia. The allocation of a new Homeswest unit three years ago came as a mixed blessing because although the housing was urgently needed by the family, Rachel, now 30 kilometers away from people who supported her and an environment that she knew, did not cope well with the move.

Venturing out into the unfamiliar suburb was initially very difficult for her and she suffered badly from panic attacks. Consequently she was unable to take up offers of much needed food and clothing vouchers given to her and the children by the St Vincent de Paul Society.

With assistance from a mental health worker, who visits Rachel each week, the panic attacks have decreased in severity. Over the last 18 months the family has really struggled with rising costs. To make ends the Subjaco Conference have visited Rachel six times in the period and helped with requests for food and payment of utilities.

Prior to last Christmas the Society rang to check the boy's interests so that suitable gifts could be selected for them, as well as a Christmas food hamper. In early January, the boys were offered an additional bonus - two bicycles that had been donated to the church on Christmas Eve and too late to be distributed for Christmas. As they already had one bike between them, they accepted one of the new bikes, preferring to offer the second to another family in need.

At the start of the school year the St Vincent de Paul Society helped the family again, this time with the purchase of school books through the Woodridge Voucher Scheme, with two Society members having to make the purchases for Rachel, due to her ongoing and severe panic attacks.

Rachel's most recent concern was the costs that would be involved for books and uniform when her older son, Peter, goes to high school next year. Subjaco members were able to tell her about the Secondary Assistance Scheme and rang the school corporate services to find out that second hand uniforms would be available and often given free to families who need support. Members have told Rachel they will go with her to the interview at the school soon, to discuss her special circumstances as she would not be able to cope with attending the scheduled parent information meeting.

PERTH

The support of St Vincent de Paul Society for Rachel and her growing boys will continue.

\* Names have been changed to protect the privacy of our clients

No. of Conferences

#### Conferences

Bentley - Santa Clara Canning Vale - St Emilie de Vialar Carlisle - Holy Name Como - Holy Family Curtin Student Guild East Victoria Park - Our Lady Help of Christians Gosnells - Our Lady of the Most **Blessed Sacrament** Maddington - Holy Family Manning - St Pius X Queens Park - St Joseph's Riverton - Our Lady Queen of **Apostles** Rivervale - St Augustine's Thornlie - Sacred Heart

Armadale - St Francis Xavier

No. of Members 189

No. of Centres

#### Centres

Armadale Gosnells Victoria Park Rivervale

No. of Home Visits 5,516

No. of Assisted Individuals 7,302

**Amount of Welfare Distributed** \$639,285

## Queens Park Region Kevin Sealey/Chris Leon



The Armadale Conference shows compassion and support for Lena who, even after two years of calling to the old timber house she lives in, will not permit anyone inside. There is no doubt Lena urgently needs help, but such is her inability to cope with life outside her house, that she lives in perpetual fear. A widow without any apparent family ties, this elderly and very lonely person lives in an older rental property and will not allow anyone to inspect it and improve her living conditions.

Although Lena made the first approach for assistance to the Armadale Conference and continues to ask for and receive food vouchers, it is evident that she needs so much more help and care. Sadly she won't allow anyone to come close to her, nor will she open the front door. She barricades herself behind the door in the belief that the real estate agent will think she is still in hospital and evict her.



The conference is moving toward advocacy regarding assistance with rent and has referred her case to various government and community agencies with an aim to her receiving additional assistance.

The conference is also setting up a meeting with her at the Parish offices. hoping that a more formal setting will provide her with a feeling of security and the St Vincent de Paul Society with a better opportunity to understanding her needs and assisting where possible.

#### Rosemary's story

The Bentley Conference has been visiting Rosemary and her 16 year old son Peter for three years and assisted when asked and where possible with food and petrol vouchers to make their life a little easier. Rosemary is on a disability pension due to very painful Osteoporosis condition. Even though she moves slowly and carefully, it does not prevent the occasional breaking of a bone that due to her condition, does not mend easily. Medication is ongoing and very much part of her life, both for pain management and depression. Some of the medication can only be picked up from a suburb some 20 kilometers from where Rosemary lives and although the cost is subsidised through her pension, it can still cost up to \$65 a month.

A single mother, Rosemary lives in an older style, but comfortable Homewest property with Peter who is severely bipolar and unable to take on workplace training or hold down a casual job. Consequently the young man has no

income as he is unable to receive a Newstart Allowance. This is extremely difficult financially for his mother Rosemary, who must provide full board including food for Peter out of her own disability pension, without being able to receive any form of additional remuneration in return.

**●PERTH** 

Rosemary's health problem is acute and it is associated with so much pain that she will be unable to recover from it. All she can expect is a slow deterioration of the Osteoporosis to the point where she will need full time care. Understandably she would like to see her son's situation settled before it becomes too hard for her to care for him.

The Bentley Conference continues to keep in touch with Rosemary and her son and support them through food vouchers and friendship.

Names have been changed to protect the privacy of our clients

#### South West

No. of Conferences

#### Conferences

Australind - Christ the Living Vine Bridgetown - St Brigid's Bunbury - St Patrick's

Busselton - St Joseph's

Collie - St Brigid's

Dunsborough - Our Lady of the

Southern Cross

Harvey - Our Lady of Immaculate

Conception

Manjimup - St Joseph's

Margaret River - St Thomas More

#### No. of Members

113

#### No. of Centres

#### Centres

Bunbury **Bunbury Depot** Busselton Collie

Dunsborough

Manjimup

Margaret River

#### No. of Home Visits

2.650

#### No. of Assisted Individuals

3.441

#### **Amount of Welfare Distributed**

\$167.897

## South West Region Margaret Wheeler/ Loellen Clark





#### Jack's story

Jack is in his mid 50's. He has no family, no job, no car and no home. He suffers from addiction, a bad back and accumulated debts.

When Jack first came to the St Vincent de Paul Society for assistance with food a couple of years ago, he was influenced by his addiction, very angry and ashamed. The conference member's talk seemed to settle Jack and he left with a food parcel and voucher and a warm jumper.

Since then Jack has visited the conference on a number of occasions. He exists on a disability pension and has very limited funds to cover all other living expenses. He has lived in a variety of dwellings from caravan parks in his Ute to backpackers.

When Jack came to visit the conference recently he talked about his experience with his doctor and about being scared. That day Jack left the conference with his bag of groceries, he seemed a little happier and a tiny big stronger.

The conference cannot change Jack's world completely. But they can treat him with respect and compassion and can pray that he benefits from the professional help offered to him. He is someone who really needs the assistance offered by the St Vincent de Paul Society.

#### Sandra's story

There were a lot of things happening in Sandra's life. Her dearly loved husband was dying of a slow and distressing disease and she was his chief carer at home. Their three young children needed her more than ever. She could no longer work and the bills were piling up. Their combined allowances covered the rent. Friends told Sandra she should go and see if the St Vincent de Paul Society could help. It was another hard thing for her to do.

Sandra broke down as she told the conference how much she hated having to ask for help. She explained how she had managed to keep things going up to now, but she couldn't do it any longer. The utility bills were out of reach, but they desperately needed power, phone and gas.

When the members said that they could help with the bills, that they could give her food to save money for other necessities, that they could give her presents for the children's birthdays, that they could help in any way possible and for as long as she needed, she found it hard to believe and cried with relief.

Through the resources of the St Vincent de Paul Society, the conference members were able to lift a load from Sandra's shoulders. She did not come back again, but being a small town, the conference knew how the family was faring and knew when her husband passed. The conference felt it was a privilege to be able to help a courageous woman in a time of great need.

\* Names have been changed to protect the privacy of our clients.

# Swan Region Trevor Knuckey



Jeanette has a generous and caring nature and she tries hard to care for her family in the best way she can on her very limited budget. Mostly she can make ends meet each week, but there are numerous occasions when unexpected costs arise and there is not enough money to meet food or utility bills.

Forty two years old, divorced with three children. Jeanette lives in a Homeswest house with her partner Bob, who has two additional children. The children's ages respectively are 11, nine, seven, four and one years. Jeanette is on a supporting pension and she also receives some maintenance from her former husband. Her partner Bob is on a Newstart Allowance and is able to earn a little extra money as a roof tiler. The couple pays a weekly rent for the three bedroom house, but the accommodation is inadequate for such a large family. Overcrowding is getting worse as the children grow older, and



although fully furnished, the house is messy and in need of repairs.

For a few months this year Jeanette's disabled sister and a brother from Port Hedland also lived with the family while in Perth receiving medical treatment.

Jeanette is a tryer and there are occasional periods when she can cope with her difficult situation, but eventually she calls back to the Bassendean Conference for assistance. Conference members have seen Jeanette a number of times to date and provided the family with food vouchers, furniture, school uniforms and school books. Rising utility costs also hit the family hard, so provided part payments of some utility bills to ensure the family had electricity and gas over winter.

#### Vera's story

Vera is in her mid 80's and is on an age pension. She cares for her two grandsons, Damian, 18 and Luke 20 who have a mental disability, are on part pensions, but this small amount of extra money fails to adequately cover the cost of their food and keep. Consequently Vera takes one day at a time and stretches her money as far as it will go to pay the private rent, utility and medical costs for the three of them.

When Vera contacted the Belmont Conference six months ago and invited members to visit the home, her prime need was additional food, assistance with utility accounts and some replacement furniture. The home is in a very poor state of repair, with damage to walls and doors caused primarily by the changing mood of the eldest grandson, Luke.

Vera seems to enjoy the visits from conference members as conversation with her grandsons is limited.



The mother of the boys lives in North

Queensland and does not want her

two boys because of their disability.

Hardly a day goes by without Vera

worrying about what will happen to

her grandsons should she suddenly

pass away as she has no other family

to look after them. The one thing she

does not want is for them to end up in

The conference continues to keep in

and to assist them with food and items

touch with Vera and her grandsons

they need to bring a little comfort to

Names have been changed to protect the privacy of our clients

an institution.

their lives.

Swan

No. of Conferences

11

Conferences

Bassendean - St Joseph

Belmont/Redcliffe/Cloverdale - Notre Dame Bullsbrook - St Matthew's

Embleton/Bayswater - Holy Trinity

Greenmount - St Anthony

Kalamunda - Holy Family

Lesmurdie - Our Lady of Lourdes

Lockridge - Good Shepherd

Maida Vale - St Francis of Assisi

Midland - St Brigid

Morley/Dianella - Infant Jesus

No. of Members

110

No. of Centres

Centres

Bassendean Belmont Midland Morley

No. of Home Visits 4.066

No. of Assisted Individuals

5.445

**Amount of Welfare Distributed** 

\$343,125



## Vinnies Youth

Vinnies Youth Members 480

**Vinnies Youth Volunteers** 

267

Total number of volunteer hours
9.536

**Young Adult Conferences** 

**High School Conferences** 

Mini Vinnies Groups

Children who attended Camp (8-15 years old) -233

Children who attended Buddy Day (8-15 years old) 115

> Children who attended Homework Centre 19



#### Overview

Vinnies Youth provides recreational activities and educational support for disadvantaged children in a safe and supportive environment. Programs include Buddy Days, Camps, Homework Centres, Roadshows and Youth Conferences.

#### Kirsty's story

Kirsty has had a tough start to her young life. While most girls of her age have grown up playing sport and enjoying friendships with girls and boys of a similar age, Kirsty, 12, has stayed at home caring for her wheelchair bound mother who is a diabetic and suffers from mental illness.

Although there is a mental health worker who visits the house daily, Kirsty is required to provide care for her mother at all other times, along with completing household duties.

The result is Kirsty has very few friends and does not relate well to children of her own age.

When Kirsty was referred to the Vinnies Youth Support Program her mother was reluctant for her daughter to attend camp as there would be no one to keep her company and help around the house.

At the beginning of the camp, Kirsty was very reserved because she had never experienced a camp of this kind before, which is based on having fun, socialising and learning new skills. However by the end of the camp, she had really opened up and was excited at the prospect for upcoming camps and buddy days, constantly asking when the next camp would be held.

It was great to see Kirsty have a few days in which she was able to be a 'kid' and enjoy herself without the burden of responsibility that she is normally under at home.

#### Peter's story

The Wright family turned to the St Vincent de Paul Society after the husband, father and breadwinner, Robert, lost his job and left the family.

Robert's wife, Lucy, pulled their four children out of private school and enrolled them into their local primary and high schools. But the change in family circumstances and the hardships they suffered, particularly with the absence of their father from the family, took its toll. The eldest son, Peter who used to be a straight A student, struggled to make new friends at his new school. He started missing classes, which turned into whole days of absence from school.

Lucy had heard about the camps run by the Vinnies Youth Support Program. She rang the Society and asked if Peter could attend a Vinnies camp where he could be provided with some good role modeling behaviour, and be around other kids of a similar age who are experiencing similar situations.

Peter recently attended a camp.
He participated fully in all the activities, had a great time and made some good friends during his time there. Peter is a talented sportsman and he greatly enjoyed shooting hoops with the other boys and volunteer leaders at the camp. Peter also started to show natural leadership abilities, which was good to see.

Peter's mother and grandmother are incredibly grateful for the opportunity that Vinnies Youth has provided them and believe it has had a very positive effect on Peter's life.

\* Names have been changed to protect the privacy of our clients

## School Support Program

Total amount spent during 2010/2011 financial year for the School Support Program \$110,000



#### Overview

The School Support Program began in 2002 and since then has assisted many children with the necessary tools to learn. The program directly assists young people with school and education related expenses including uniforms, books, stationery, learning resources and excursion and school fees. The program's mission is to assist young people in improving their learning skills and self esteem by providing them with the necessary tools to learn.

The Society's conference members work closely with families in need in carrying out this work, members often identify young people needing assistance with school necessities also. For many of the children assisted by the program, it

is the first time they have had the right school uniform, books and equipment required to learn. At times help from the Society also allows these young people the opportunity to attend their first school excursion or outing.

#### Kimberley's story

Kimberley is a young single parent with three daughters, aged 14, nine and two years respectively and she is focused on giving them the best education opportunities available to her.

When members of the Greenmount Conference first visited Kimberley however, it was apparent that while she was trying hard to do the very best by her children, the struggle to make ends meet financially was really taking a toll on her health that included severe depression.

Kimberley and her children lived with her mother previously untill they were given emergency accommodation closer to the children's schools for which they pay rent. Kimberley is on a Single Parenting Payment. By the time she has paid for the rent, utility costs, food and children's clothing her budget is well in the red.

Conference members have assisted the the family with food vouchers, medical scripts, warm clothing vouchers, furniture and payments toward Alinta and Synergy bills.

Kimberley is currently attending a weekly money management program where she is getting good counselling and gradually sorting out her financial problems.

The conference also assisted with summer and winter school uniforms at this beginning of this year identifying the importance of the children being dressed in the same way as other students. Assistance was also provided with netball fees and uniforms for one of the children.

The conference will continue to keep in touch with Kimberley and her family to ensure her children have the necessary equipment to achieve a good education that will give them a good future.

#### Paul and Jade's story

Paul and Jade have two primary school aged sons and managed to get by and afford the essentials until Paul was told that his place of work had become quiet and no longer needed him. Jade was

not working and was caring for their two young sons. Prior to Paul being told he longer had work the family had just spent a significant amount of money on Christmas gifts.

In the days following Christmas, the bills started to come in. Money become very tight and the family contacted the St Vincent de Paul Society for help. The members visited the family and were able to provide assistance with food and utility bills. A few weeks later, the family called on the Society again for help with getting the children back to school. The members were able to assist by providing the children with books and stationery and helped with the cost of uniforms.

Dean is currently employed and the family are once again managing to get by. They are extremely grateful for the help they received from the Society especially in ensuring their children were able to remain at the same school they were enrolled in and have all the necessities that they required to start the school year in a positive way and with the opportunity to achieve great things in the future.

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## Passages Resource Centre



Individual Clients

1.439

**Access Visits** 5.278

> **New Clients** 219

#### Successful Referrals

1.123

#### Resources Used

16.308

#### Age Breakdown -

12-15 years - 415 (9%) 16-18 years - 980 (20%) 19-21 years - 1,933 (40%) 22-25 years - 1,505 (31%)

#### Programs

Youth Futures Street Doctor Program Drug & Alcohol Youth Service Mobile Mind Care Centrelink Step 1 Youth Link Healthy Cooking Legal Advice Gardening Arts & Crafts

Overview

Passages Resource Centre is a drop

present youth that is situated in Perth's

inner city suburb of Northbridge. It is a

joint venture between the Rotary Club

Society providing disadvantaged youth

referrals, kitchen, bathroom and laundry

at the centre and many agencies are in

attendance to provide additional support

Tim's first visit to Passages was on the

day that he arrived in Western Australia

earlier this year. He had hitch-hiked from

Sydney and landed in the West with

a backpack and \$8 in his pocket. The

first day Tim began using the services

provided by Passages he was amazed

at how much he could do at the centre.

After emptying his backpack into the

washing machine, he made himself

some lunch and sat down with a few

of the other clients and picked up quite

a bit of information about Perth and its

surrounds and what sort of temporary

accommodation was available.

of Perth and the St Vincent de Paul

between the ages of 12 and 25 with

facilities, information workshops and

to those that access it.

Tim's story

in centre for homeless and street



advocacy. A number of programs are run He asked for some help from staff to contact some of the places to stay and secured accommodation for a couple of weeks. He also obtained a clothing voucher as he only had a few clothes to wear and they were looking pretty tattered after the dusty trip across the Nullarbor.

> When Tim returned the next day, staff worked with him to contact his family to let them know that he had arrived safely and was okay. Passages worked with him to make contact with Centrelink and his Job Services Provider to transfer into WA. He was referred to a Financial Counsellor for assistance with bills and to set up a budget to save for a pushbike and also told he could use Passages as

his address while his accommodation was unstable.

Since then Tim has made quite a few new friends at Passages and as the weeks go by, he is sounding a lot more confident and making a number of changes for the better in his life. He now has a Resume and staff have assisted him with career guidance toward applying for some of the jobs on the inhouse job board.

Tim is now sharing a house and comes into Passages regularly as he continues to look for employment.

The young man is even thinking of enrolling in an Automotive Course that Passages staff told him about.

When Tim last visited the centre he said. "I have no idea how I would have got to this point without Passages - you guys rock?"

#### Toby's story

When Toby first came to the Passages centre he was homeless with many drug, alcohol and mental health issues. He was unemployed and in fear for his own safety. The 21 year old had migrated from Ireland with his mother and sister some years earlier, but family breakdown resulted in him walking out of home.

Toby has been allocated accommodation in one of Passages units. He has a casual job as a waiter in a nearby café and to date he has been able to hold the position.

Passages keep in close touch with Toby and support him in a variety of ways from clothing vouchers to showing him how to access external agencies such as Centrelink and the Street Doctor. He has also gained significant cooking and budgeting skills. Through ongoing support and achieving life changing goals, Toby's self confidence has greatly increased and he is now preparing to make the transition out of supported accommodation and into full time work.

The young man is a totally different person to the one who stumbled into Passages Resource Centre 12 months earlier and the staff who worked with Toby feel confident he has developed the maturity and independent living skills to fully support him in the years ahead.

But Toby will always be welcome to use Passages facilities and receive assistance should he need it.

Names have been changed to protect the privacy of our clients.

Vincentcare had 93 beds available for people and families each day this year.

 33,945 night sleeps in the last financial year.

 Vincentcare has 29 accommodation sites in Perth and Albany.

 The 53 consumers in supported accommodation were supported with 19,345 breakfasts, lunches and dinners. That's also 53
 Birthdays and Christmases.

## Vincentcare



#### Overview

Vincentcare provides accommodation and 'support with dignity' to people living with mental illness and/or homelessness while encouraging them to maintain their independence and life skills. Vincentcare personnel assist and support clients in their rehabilitation and recovery journey, enabling them to maintain optimum levels of wellness and improve their quality of life. Vincentcare delivers continuity of care and stability to clients, in partnership and collaboration with other service providers. The Vincentcare model of service delivery is non medical and founded on the principles of social justice and community inclusion.

#### Alex's story

Alex, 47, has a mental illness known as an affective disorder. Affective disorders

are those mental illnesses which affect a person's mood and also have an effect on thoughts, behaviours and emotions.

Alex has experienced severe depression and also been manic. During such episodes he has spent money he does not have and made some bad decisions that have had serious consequences for him. Alex was first diagnosed when he was in his early 20s. He owns his own home, but his illness means he cannot live there and look after himself. He has tried this on a number of occasions with disastrous results.

Five years ago Alex came to live at Vincentcare. At first he moved into the high dependency accommodation because he needed support to make simple life decisions. He was unwell, but within 18 months his illness improved with regular medication and life routines and he learnt new skills in the Vincentcare Program to look after himself.

Alex was then able to move to a Vincentcare share house in the community, with less support. He practiced looking after himself and he



started to build a life. He met a girl and has had a relationship with her for the last four years. He has not had a relapse of his illness for five years.

In 2011, Alex was able to move into a Vincentcare independent apartment. This is a trial and an opportunity to see how he will cope living on his own and looking after himself. Alex loves going to the movies, he plays a great game of ten pin bowls, he is a talented drummer, is very sociable and loves meeting new people.

Both Alex and Vincentcare hope that the next move he will make will be into his own home. Vincentcare are working with him to make it happen.

#### Joe's story

When Joe was a young man around 19 years of age he took a lot of drugs;

and as a result suffered psychological effects that alter thinking processes. Joe is 40 years old now and has lived at the Vincentian Village for eight months.

Joe is seriously unwell. He cannot look after himself, often forgetting to eat he is so preoccupied with his delusions. He can also be disheveled and not dress appropriately for the weather because he does not realise he is cold or hot.

Joe struggles to stay connected to the real world, so Vincentcare works with him on mainly practical tasks to divert his thinking away from his delusions, but also toward paying attention to the real world. Vincentcare also focus on relating to other people rather than relating to his delusions.

Vincentcare manages very real threats to Joe's wellbeing everyday, but little by little there are signs of improvement in his personality. Already he has started seeking the company of others rather than staying alone in his own unit.

Joe is already on the path of recovery and with time and patience, he will learn to live with his mental illness and have a normal life.

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# Clothing & Furniture Depot

#### Depot assists

Warmun Community – Turkey Creek
Catholic Church Moora
St Joseph's Church – Newman
St Vincent Polotti - Broome

Welfare distributed from the Depot -\$693,000

Number of Welfare

Deliveries -

2,313

Clothing Sorted -1,065,288 kgs

**Donations Collections** 8.424

Rubbish Tip Fees \$82.894

#### Overview

The Clothing & Furniture Depot is located in Osborne Park and is the main receipt and distribution point for material donations. Donations are used for welfare distribution, as retail sale items in the Vinnies Retail Centres or sold for a wide range of uses.

#### Maria's story

After the passing of her husband, Maria came to Perth with her family to start a new life. But she knew no one in the district where she lived and once the children were at school her days were long and very lonely.

Commenting on her situation to a neighbour one day, the neighbour suggested to Maria that she look for volunteer work where she would not only make new friends but help people in need at the same time.

Maria liked the idea and called in to the Osborne Park Depot to ask for volunteer work. Maria's offer was gratefully accepted that same afternoon on the understanding she would 'see if she liked it'



Twelve years have passed since the day she signed on, and Maria is the first to agree it was the best decision she ever made.

A highly respected and well liked volunteer, Maria says she would recommend volunteering to anyone with a little time to spare. She loves the work she does at the Depot, she has made wonderful friends and really enjoys being in the Centre, which includes selling furniture and always making sure the Centre is clean and presentable to the public.

#### Charles's story

For some years prior to his retirement, Charles considered that volunteering would be a great way to contribute to society and keep busy and happy. So when the day came and he left full time work after 30 years as an Engineer with a rural shire council, he couldn't wait to start his volunteer work with the St Vincent de Paul Society.

Initially Charles was made an assistant to a permanent driver on a Thursday picking up and delivering furniture in the western suburbs of Perth. This continued until 2002 when there became a need for a back up driver for country collections. Later that year the other driver was physically unable to continue the job due to health problems and Charles took on the responsibility for the country runs. Charles currently picks up from Mukinbudin, Merredin, Kelleberrin, Tammin, Cunderdin and York in the north east and Narrogin, Wagin, Katanning and Collie in the south. This means a trip approximately once a month.



He does not drive alone, but arranges for one or two friends to accompany him on the journey. Charles and his wife do the York run together. They call it a picnic run!

Charles says the St Vincent de Paul Society has given him a way of making a contribution in a meaningful way. He is grateful to the volunteers in the country regions who tirelessly do the bin clean out, packing and organisation at their end and says their contribution is invaluable.

## Number of Retail Centres 44

#### **Retail Sales**

\$6.683.537

#### Number of Retail Centres upgraded

Welfare Value

Metropolitan: \$127,533 Regional: \$73,353

#### Number of Families Assisted

Metropolitan: 1,954 Regional: 430

Number of Volunteers 1.816

#### **Volunteer Hours**

Hours per week 17,252

## Vinnies Retail Centres



#### Overview

Vinnies Retail Centres provide goods that assist with welfare support through Home Visitations and provide a well priced quality shopping alternative for the community. The Vinnies Retail Centres rely solely on donated goods from the general public. Goods sold in the Centres such as clothing, books, collectables, manchester, bric-a-brac and furniture are sorted, priced and sold by volunteers.

#### Pat's story

Pat Maher joined Vinnies as a volunteer 30 years ago because she 'wanted to do something useful' and give something back to the community. Vinnies filled her wish and she has been a volunteer at the Rivervale Centre ever since. Pat says her day as a volunteer is an enjoyable one because helping others makes her

feel good. During a normal day Pat will sort and price clothing, serve customers, make sure the clothes racks are full, prepare the banking and do some paperwork before she closes the store that evening.

Pat remembers a lady walking into the shop and making a donation to Vinnies because she had received help herself when she was going through a 'bad time' Pat says she thanks God that she has never been put in the same situation as some of the people they meet and talk to each day.

The recent upgrade of the Vinnies Rivervale Centre was welcomed by volunteers and customers alike and the place hums with activity every day. Donations from local people are continually being brought in as people clean out their cupboards or sort out quality items from deceased Estates.

Pat believes the most important requirement for volunteers at the Vinnies Rivervale Centre is to be welcoming and pleasant to customers and to try to help them find what they need so that their lives will be a little more comfortable.



#### Trish's story

Trish has lived in Boulder for 68 years; she loves her community and knows it well. Helping those less fortunate was what motivated Trish to volunteer her time to join Vinnies at Kalgoorlie as its Volunteer Retail Manager three years ago.

Trish says she volunteers because she loves meeting people and helping those in need. She also enjoys the companionship she shares with fellow volunteers.

There are 28 volunteers at the Kalgoorlie Vinnies Centre, 26 women and two men. Two of these are husband and wife teams that do the sorting of the bins on a weekend.

Trish usually begins her day at the shop by checking to make sure everything is in order. She then welcomes the volunteers as they come in for their shift, helps out with sorting, serves customers and does the book work and banking.

She says volunteering gives her a feeling of great satisfaction and self respect, knowing that she is doing something for others less fortunate than herself. Trish remembers a young 20 year old man coming into the Centre and asking for help. His father had asked him to leave the family home when he was 16 years old and he had been fending for himself. The gratitude of the young man when help was given to him has remained in Trish's memory ever since.

The Centre is receiving a lot more donations from the public and the hotels. "All our stock is in good condition and at a price that most people can afford. In these tough times people from all walks of life are shopping with us," Trish says.

## Refugee & Migrant Committee

#### Overview

This program welcomes and assists refugees & migrants with settling into their new home in Western Australia. Support provided includes the provision of household goods, emergency clothing, assistance at Christmas and advocacy. The support program is run through the work of the Refugee & Migrant Committee that arrange activities to help make the transition into a new life in Australia a happy and comfortable one. One particular activity the Committee organises is the bi-annual 'Welcome to Western Australia Picnic' which allows newly arrived families a chance to come together and support each other in their new surroundings.



#### Bahati's story

Bahati's life as a refugee goes back to 1996 when she fled the horrors of South Sudan and sought safety from the death and destruction around her at the Kakuma Refugee Camp in Kenya. Kakuma Camp was featured in the recent SBS television documentary, "Back to Where They Came From." She and her husband remained there for 12 years.

In 2008, Bahati, her young brother and her three children were granted refugee status and given permission to travel to Australia. During the process of gaining approval, Bahati conceived another child who was born just five weeks before her departure date. On arrival at the airport the infant was refused permission to enter Australia as he did not appear on the documentation.

The decision to remain in Africa or leave without her baby almost tore Bahati apart. Thinking of her brother and other three children, and never imagining it would take so long to reunite with her infant son, Bahati boarded the aircraft as a group of five, and the little boy was handed to neighbours to care for.

It took until 2011 for Bahati's fourth child to be finally united with his mother and siblings, two and a half years after Bahati arrived in Perth. The little boy was overjoyed to meet his mother and brothers and sisters and the big smile never leaves his little face. Both he and Bahati had never given up hope of being together again.

The process of bringing the child to Australia started with a DNA test to confirm their relationship, a cost of \$1,325 paid by Bahati.

The lengthy process to arrange the child's travel began with Brother Geoff, from the Society's Refugee & Migrant Committee taking up the challenge and communicating with the International Organisation for Migration and pursuing the case to its eventual successful conclusion.

The cost of the travel was met by a loan through Brother Geoff and the Christian Brothers. The little boy was too young to travel alone so a friend from Kakuma, now living in Perth, offered to travel to Kenya at her own expense and return with the child. The joy at the airport in Perth when the pair returned was overwhelming.

Bahati and her family of five are now well settled in Western Australia and she is incredibly grateful for the assistance and opportunity given to them. The three elder children are in school and everything is "good, happy and safe."

This family has no extended family in Perth or Africa, but they do have good friends here from their time in Kakuma.

\* Names have been changed to protect the privacy of our clients.

#### Countries of origin are as follows

Burma Afghanistan Sudan Burundi Iraa Ethiopia Liberia Somalia Iran Congo Eritrea Sierra Leone Guinea Tanzania

**Total assisted** with Picnics 220

**Total assisted** with Hampers 205

Total assisted with **Pastoral Care** 40

**Total assisted with** Travel to Australia 290

Assist a Student \$19.859

Number of Twins

Twinning Projects \$15,605

## Overseas Development



#### Overview

The Society is committed to providing support and assistance to developing countries in the Asia and Oceania region in the following three ways - financially, spiritually and by correspondence. Links with our partner countries help strengthen relationships and enrich cultural exchange. The Society in Western Australia fundraises for overseas countries living in poverty and supports projects that include cow and goat banks and self help projects such as the provision of sewing machines for women so they can produce an income to support their families and community.

The Assist a Student Program is an education scholarship initiative aimed at providing primary and secondary students throughout Asia and the Pacific an opportunity to achieve an education.

## Panasco V11 gathering a great success

National Council Presidents and Representatives from 21 Pan Asian countries including Presidents of 76 Central Councils of India and many Australian Delegates attended Panasco V11 in Goa, India, from 13 to 17 September 2010.

Panasco, which stands for Pan Asian Conference, is held every four years by Vincentians who meet to share with each other their experiences in the service to those in need.

More than 400 delegates and observers, including six from Western Australia, were present at the meetings, with up to 800 people attending some sessions.

The program on each of the five days comprised of Mass, a keynote speech on the topic of the day, group discussion on a question posed and a time for reflection.

A number of projects were identified by the groups who discussed in detail the questions put to them at the group discussions they attended. Each country was represented in the groups to enable them to share the situation from their own particular country and background.

High on the agenda for discussion was education (literacy) at all levels, formation, networking: Church/NGO and National and International levels, computer training and resource centre, communication and the collection and harvesting of water.

A Panasco V11 working group was established with representatives from all of the Pan Asian countries who participated. There is now a regular correspondence between all of the Panasco countries, with most having nominated a Review Coordinator to work with the National Post-Panasco V11 Workgroup.

Feedback and ideas have been sought from all these coordinators and it is anticipated that by Panasco V111 in Malaysia in 2014, each Panasco country will have adopted at least one project reflecting the resolutions.

## Social Justice Committee



#### Overview

The St Vincent de Paul Society is committed to enriching the lives of those experiencing hardship by advocating for a fair and equal community. The Society is dedicated to raising awareness and encouraging an understanding of social justice issues within the community through the development of programs and initiatives. Following the Society's mission and with long term goals in mind, issues are discussed through the Society's Social Justice Committee who work hard to raise awareness and tackle new projects of great need within local communities.

Over the last 12 months the Social Justice Committee has been and continues to be involved in a number of important issues. The following are three of the main areas of concern.

#### The Homeless Issue

The Committee has been very active in its focus on chronic homelessness in the Perth CBD, attending numerous meetings with stakeholders in the

Society and the Departments of Housing, Premier and Cabinet and Child Protection. The Committee commissioned a feasibility study to be carried out by an academic from Curtin University to ascertain the priorities in this area of chronic need. The Committee has also had the support of Archbishop Hickey and members of the Social Justice Council of the Archdiocese.

As a result of the joint activities, an allocation of \$5.4 million was made in the recent State Budget for the purchase of land, building of a suitable facility and recurrent costs for two to three years. At present suitable land is being sort and a number of sites central to the CBD have been proposed, on final choice and approval the land will be purchased and building will commence in 2012.

The Social Justice Committee was crucial in raising awareness of this critical issue in the community and crucial to working to engage key stakeholders in the project – the project will be unique to Western Australia and will serve the most marginalised of homeless individuals in the community.

The Social Justice Committee on behalf

of the Society acknowledges and thanks the State Government for its financial support of this issue and acknowledges the support of Archbishop Hickey and the Archdiocese.

#### Refugee Issues

Br Geoff Seaman a member of the Social Justice Committee has been tireless in supporting asylum seekers/refugees and the social justice aspect of this work remains a focus of the Social Justice Committee meetings and advocacy.

The Refugee & Migrant Committee continues to engage asylum seekers and refugees in social outings in Perth and works closely with newly arrived refugees.

Travel expenses and loans remains a focus of both the Refugee & Migrant Committee as well as the Social Justice Committee and advocacy on behalf of refugees burdened by excessive loans or who are trying to reunite children with parents remains a focus. An article in support of the refugees was written for inclusion in The Record to coincide with Refugee Sunday.

The Edmund Rice Centre in Sydney and the Refugee Council of Australia

has produced a fact sheet to try to counter the misinformation about asylum seekers held by the wider Australian community and it is an attempt to better inform and hopefully generate a more sympathetic attitude to these people. The Social Justice Committee has been instrumental in

this fact sheet being circulated to all

#### **Extradition Issue**

conferences.

Over the course of 2011 a matter was tabled for discussion in relation to the case of 89 year old Charles Zentai who has been accused of the death of a Hungarian Jewish youth in 1944. Mr Zentai denies the allegations.

The justice issues around the allegations and the use of the media in the case have been discussed in terms of the social justice aspects the notion of any person being branded as guilty without substantiated proof. Various forms of advocacy have been undertaken including letters to the newspapers in relation to the media treatment of this case, as well contact with a politician in relation to the justice aspect of the case and treatment of Mr Zentai.

#### Projects for 10/11 include -

Social Justice research in acute homelessness in Perth

Engagement of key stakeholders in acute homelessness shelter

Advocating for refugees who have large travel loans



# Statement by State Council

In the opinion of the State Council of St Vincent de Paul Society (WA) Inc, the financial report as set out in the fully audited Financial Statements:

- 1. Presents fairly the position of St Vincent de Paul Society (WA) Inc as at 30 June 2011 and its performance for the year ended on that date.
- 2. At the date of this statement, there are reasonable grounds to believe that St Vincent de Paul Society (WA) Inc will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the State Council and signed for and on behalf of State Council by.

Clement Astruc

State President

Dated 29 September 2011

Robert Burns State Treasurer

# Financials

## INCOME STATEMENT FOR THE YEAR ENDED 30 JUNE 2011

2011	2010
\$	\$
891,247	963,759
6,683,537	6,498,615
742,152	730,754
3,336,207	3,283,151
3,687,643	3,994,662
15,340,786	15,470,941
138,694	74,557
138,694	74,557
15,479,480	15,545,498
	\$ 891,247 6,683,537 742,152 3,336,207 3,687,643 15,340,786  138,694 138,694

	2011 \$	2010 \$
Expenditure		
Centres of charity	5,722,981	5,344,648
Management and administration	756,377	850,003
Fundraising costs	732,469	594,730
Public Relations and Communication	461,606	428,831
People in need services	5,800,532	4,879,798
Homeless and mental health services	2,336,426	2,232,591
Surplus for the year	-330,911	1,214,897

# Financials

#### **BALANCE SHEET**

	2011 \$	2010 \$
Assets		
Current assets		
Cash and cash equivalents	7,378,415	7,305,775
Trade and other receivables	1,028,444	925,635
Inventories	149,510	111,893
Total current assets	8,556,369	8,343,303
Non-current assets		100
Property, plant and equipment	10,624,207	10,529,652
Financial assets		898,650
Total non-current assets	10,624,207	11,428,302
Total assets	19,180,576	19,771,605

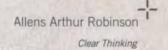
	2011	2010 \$
	\$	
Current Liabilities		
Trade and other payables	931,015	1,427,636
Borrowings		109,938
Provisions	906,146	671,449
Total current liabilities	1,837,161	2,209,023
Non-Current Liabilities		
Provisions	364,514	252,770
Total non-current liabilities	364,514	252,770
Total liabilities	2,201,675	2,461,793
Net Assets	16,978,901	17,309,812
Capital Funds		
Capital Fundraising Reserve	2,380,707	2,380,707
Reserves	2,744,548	2,744,548
Accumulated Funds	11,853,646	12,184,557
Total Capital Funds	16,978,901	17,309,812



## Partners and Supporters











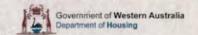
























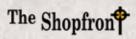




































# Vinnies CEO Sleepout 2011



Thursday 21 June 2012 Visit www.ceosleepout.org.au









The 2011 Perth Vinnies CEO Sleepout demonstrated that West Australians are at the forefront of homelessness and motivated about raising awareness and tackling this serious issue that affects almost 14,000 people every night of the year in this state. The event held on Thursday 16 June at the WACA attracted 107 business and community leaders, generated media attention and raised \$615,000. Nationally the event raised more than \$4 million to support the Society's homeless services and to develop responses to address this critical need.

Armed with pieces of cardboard, a cup of soup and a bread roll some of the participants included His Excellency Malcolm McCusker, Governor of WA and wife Tonya, Andrew Forrest, CEO of Fortescue Metals Group Ltd. Elton Swarts. Executive Chair WA Business News, Raymond Tan, Director Tan and Tan Lawyers, Gary Roberts, Managing Director Nova 93.7, the Hon Eric Ripper, Leader of the Opposition and Barry Felstead, CEO Burswood Entertainment Group.

The 2011 Vinnies CEO Sleepout funds will be used across a number of homeless initiatives including support for individuals who are homeless and/or living with a mental illness and support and care for street present young people through the existing Passages Resource Centre in Northbridge and the new Passages Peel opening shortly.

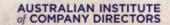
Along with these existing initiatives the Society, in partnership with the State Government of Western Australia, will be opening in 2012 a much needed acute care night shelter for the critically homeless in the Perth CBD.

Thank you to all the business and community leaders for participating in the second Vinnies CEO Sleepout and thanks to State events partners – WA Business News, Australian Institute of Company Directors, Burswood Entertainment Complex, Comestibles Catering, the WACA, Bakers Delight, BrandNet, Southern Cross Media, Rockit Advertising, Qantas, Staging Connections and Visy.



The top fundraiser for the second year was Barry Felstead CEO of Burswood **Entertainment Complex who raised** \$47,191. Thanks Barry!

The success of the 2011 Vinnies CEO Sleepout would not have been possible without the support of all the participants involved and in particular the Society would like to acknowledge the generosity of Andrew Forrest and all involved at the Australian Children's Charity Trust.













# Vinnies CEO Sleepout 2011 Participants

Adam Boyd Pacific Energy Limited Adam Garnaut Core IT Solutions Andrew Hogan InvoCare Australia Ltd Andrew Forrest Fortescue Metals Group Ltd Ann O'Neill angelhands Inc Barb Wood Australian Institute of Management Barry Felstead **Burswood Entertainment Complex** 

Belinda Yabsley Quintessentially Australia and New Zealand Perth Football Club **Brian Leys** 

Briscoe Search & Consulting Brian Briscoe

**Brian Hines** Accidental First Aid Supplies - Perth South bloo

**Brian Gillett** 

Clement Astruc St Vincent de Paul Society (WA) Inc

Cornelius Curtin Candy Media

Craig Comrie Youth Affairs Council of Western Australia Daniel Morrison Aboriginal Alcohol and Drug Service Inc

Darren Lomman **Dreamfit Foundation** David Reed OAM Reed Resources **David Vicars** Good Guys Malaga David Mierowsky Fundi Software

Perth Convention and Exhibition Centre Dean Lee

Deon White Roberts Day Dianne Doherty The Inside Solution Dot Colgan Colgan Industries Doug Aberle Western Power Elizabeth Moore

South Metropolitan Area Health Service

Elizabeth Bain EmbroidMe Claremont **Elton Swarts** WA Business News Eric Ripper State Government Faith Nichols Comestibles Francesca Lefante City of Bayswater Frank Alban Parliament of WA **Gary Roberts** Nova 93.7

Gerry O' Dea West Perth Football Club

Gerry Alleaume matesrates

Glen Mesch Perpetual Private Clients Graeme Gibson **Graham Griffiths** 

**Graham Jenkins** Grant O'Connell

Greg Davidson Heather Harker

**Humphry Faas** Jane Hammond

Jany Li Jeff Weber

John Bouffler John McLean

John Poulsen Julia Reany Julia Sisson Julie Pedulla

Justin Robinson Kevin Gaitskell Lauren Risbev Lejo Ouwendyk

Liam Valiukenas

Lisa Pappas Liz Behjat MLC Liza Harvey

Lynette McGivern Malcolm McCusker

Tonya McCusker Margaret Quirk Mark Waite

Martin Whittle Meirion Powell Michael Deering

Michael Coote Michael Bennett

Mike Best Mike Scott Health Insurance Fund of Australia Ltd (HIF)

ipernica Itd

Beilby Corporation Pty Ltd

Corporate Governance Risk (CGR)

TSA Corporation Pty Ltd

Department of Corrective Services

Anchor Legal The West Australian

Layne Christensen Australia Mermaid Marine Australia Ltd

St Vincent de Paul Society (WA) Inc

Jackson McDonald Minter Ellison Royal Perth Hospital 360 Environmental Altitude Real Estate Sentinel Stockbroking

Western Power Vincentcare Kennerlys

Suburban Split Systems

Vinnies

Parliament of Western Australia Parliament of Western Australia

Starick Services Governor of WA

McCusker Charitable Foundation Parliament of Western Australia

Youth Futures WA

Austereo

**Lamond Powell Construction** 

Flightworld Amex

Ganesha Nominees Pty Ltd

Centrelink

Wood & Grieve Engineers Australian Bureau of Statistics

Murray Thornhill HHG Legal Group Nick Brasington

PwC

Nicki McKenzie **Transforming Teams** Paolo Botteon Worley Parsons NGIS Australia Peter De Leo

Lycopodium Minerals Pty Ltd

Western Plant Hire Ray Bushnell Ray Glickman Amana Living Raymond Tan Tan and Tan Lawyers

Richard Burt Racing & Wagering Western Australia

Richard Lang DT Australia Pty Ltd Rob Spadaccini Spadaccini Homes Robert Bollen Benz Industries WA Pty Ltd

Robert Manford Compu-Stor

Robert Evans Velrada Capital Pty Ltd

Paul Farrell

Shane Maraldo

Simon Creek

Steve Gauci

Steve Farano

Steven Hiotis

Tim Roberts

Tony Taylor

Tony Simpson

Tony Adcock

Wendy Harris

Yvonne Pallier

Tony Williamson

Terence Kenyon JP

Simon Howard

YMCA Perth Ron Mell Samantha Cotgrave Gel Group Pty Ltd Scott Ballem Ballem Civil

Shane Kelly St John of God Hospital Subiaco

Shane Harris Thinc Projects Australia Shane Ball Swan Office Interiors

David Moss Corporation Pty Ltd

**HHG Legal Group** 

**NKH Financial Services Group** Worksite Fitness and Rehabilitation

SRF Earthmoving Pty Ltd

Chevron

City of Bayswater

Select Solutions - Tiles Bathrooms Kitchens

Gerard Daniels Member of Parliament

Commercial Cleaning Equipment

Birchman Group **Keystart Home Loans** 

Vincentcare













## Acknowledgements and Thank You



The St Vincent de Paul Society would like to acknowledge and thank the many individuals, businesses, clubs and organisations who make it possible for us to carry out our Good Works in the community.

The Society is committed to supporting West Australian's in need and through the communities ongoing support we can ensure we are able to respond to every genuine call for help we receive.

If you would like to help create a more just and compassionate Western Australian community, there are many ways in which you can get involved through the St Vincent de Paul Society.

Together, we can make a difference.

#### **Donors & Benefactors**

The St Vincent de Paul Society relies greatly on the generosity of the community to support vital programs and services for people in need in the West Australian community. Thank you to the thousands of individual donors and the Estates who have given so generously over the last 12 months, your donations have made a big difference to the lives of many in our community.

#### **Corporate & Community Partners**

Thank you to our Corporate &

Community Partners who continue to support our good work.

On behalf of the thousands of people who have received help from the St Vincent de Paul Society we gratefully acknowledge and thank everyone who has in any way assisted us over the past 12 months



#### **Advisory Boards**

We would like to thank and acknowledge all those who served voluntarily on Advisory Committees and Boards for sharing their valuable time and knowledge with the Society with the aim of assisting people in need.

#### **Call Centre Volunteers**

We would like to acknowledge and thank the many people who have volunteered their time through the Call Centre over the past year. The Call Centre volunteers have been dedicated to the role of receiving calls from people in need in the community and relaying the necessary information to our volunteers who provide assistance through Home Visitations. We thank them for undertaking this vital work for the Society.

#### Media

Special thanks to all West Australian media outlets (newspaper, online, radio stations and television stations) for promoting the Society's Appeals and campaigns through free of charge community service announcements and through editorial commentary. The media's ongoing support of the work of the Society in the West Australian community is acknowledged and greatly appreciated.

#### **Schools**

Thank you to all the schools across Western Australia who participated in Youth programs, volunteering, sleepouts and fundraising activities. A special thank you to all the teachers who assisted by coordinating the programs and volunteers within your schools.

#### Members, Volunteers and Staff

A special thank you to all our members, volunteers and staff for their ongoing dedication and commitment to the Society and the people it helps. We are humbled and amazed by the work of these groups and our sincere thanks and prayers go out to them.

## How You Can Help

#### **Become a Member**

The St Vincent de Paul Society provides an avenue for individuals to help others in an environment of respect and compassion. Members come in all shapes and sizes, ages and backgrounds; their commonality is their mission to support and care for those who lack the resources to lead a healthy and full life. To find out you can become a member of the St Vincent de Paul Society please phone the Society on (08) 9475 5400.

#### **Volunteer Your Time**

If you are interested in helping people through any of the St Vincent de Paul Society's services, great volunteering opportunities exist. For further information on volunteering please phone the Society on (08) 9475 5400.



#### **Make a Financial Donation**

Credit card donations can be made by phoning 13 18 12 or by logging on to www.vinnies.org.au. All donations are used to assist the disadvantaged with whom we work. To have you name added to our bi-annual Appeal mail out, please phone our Public Relations & Fundraising Department on (08) 9475 5400.

#### Leave a Bequest

Please consider remembering the St Vincent de Paul Society in your Will. The Society's Tom Perrott Friends Forever Club honours the generosity of Bequest donors in a dignified and respectful way. The Society is able to assist thousands of people because of the generosity of those who have

remembered the Society in their Will. To find out more information on the Tom Perrott Friends Forever Club or how you can remember the Society in your Will please call our Bequest Officer on (08) 9475 5400.

#### Helping Hands Regular Giving Program

The Helping Hands Program allows donors to make a periodical commitment to the work of the Society and receive only one tax-deductible receipt each year. Helping Hands supporters are kept informed of the Society's good works through the bi-annual newsletter "The Spirit". For more information call the Society on (08) 9475 5400.

#### **Donate Pre-loved Goods**

Donations of pre-loved clothing, household goods and furniture can be made at our Clothing and Furniture Depot in Osborne Park or by calling (08) 9444 5622.



#### **Become a Corporate Partner**

The St Vincent de Paul Society recognises the importance of developing and nurturing strong links with the corporate and philanthropic sectors to allow us to continue to help make positive changes in the lives of the people we help. The Society seeks to engage all partners in longterm, strategic and mutually beneficial relationships. Companies can support the St Vincent de Paul Society through Corporate Partnerships, Corporate Sponsorships, Cause Related Marketing and/or Philanthropic Donations. To find out more please call the Public Relations & Fundraising Department on (08) 9475 5400.



# WINNES CHANGES LIVES EVERY DAY



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