



**ANNUAL REPORT 2016**



St Vincent de Paul Society  
(WA) INC  
*good works*



## Our Mission

The Society is a lay Catholic organisation that aspires to live the gospel message by serving Christ in the poor with love, respect, justice, hope and joy, and by working to shape a more just and compassionate society.

## Our Vision

The St Vincent de Paul Society aspires to be recognised as a caring Catholic charity offering “a hand up” to people in need. We do this by respecting their dignity, sharing our hope, and encouraging them to take control of their own destiny.

## Our Logo

The logo is the symbol of the St Vincent de Paul Society in many countries and was designed by Australian sculptor, Tom Bass. It represents the hand of Christ that blesses the cup, the hand of love that offers the cup and the hand of suffering that receives the cup.



## Values

**Commitment** – Loyalty in service to our mission, vision and values.

**Compassion** – Welcoming and serving all with understanding and without judgement.

**Respect** – Service to all regardless of creed, ethnic or social background, health, gender or political opinions.

**Integrity** – promoting, maintaining and adhering to our mission, vision and values.

**Empathy** – Establishing relationships based on respect, trust, friendship and perception.

**Advocacy** – Working to transform the causes of poverty and challenging the causes of human injustice.

**Courage** – Encouraging spiritual growth, welcoming innovation and giving hope for the future.

ABN: 18 332 550 061

Privacy Statement: The St Vincent de Paul Society (WA) Inc follows the Australian Privacy Principles and respects the privacy of the people it assists, our members, volunteers, employees, donors and supporters. As a result, the names and images used within this report may have been changed.

Design: Russell Pulford Marketing Communications.

October 2016

# Our History

## KEY ACHIEVEMENTS 2015/2016



The number of people the Society has assisted with emergency relief has increased by 30% in the past year with a total of 48,748 individuals receiving assistance, with an additional 42,808 household items delivered free from our Depot. A total of \$275,223 of free clothing items were provided from our stores in support to people in need in the community – more than double the amount on the previous financial year.



Building of the new Tom Fisher House on Beaufort Street Highgate was undertaken. The new premises provides accommodation for 12 chronic rough sleepers for up to 7 nights, including two rooms for couples. The Service was named after one of Vinnies' longest serving volunteers, Tom Fisher OAM, who passed away at age 95 two days after the Service opened at the new site.



A Capital Campaign was implemented to raise funds towards consolidating the administration office, depot and other resources into a new purpose-built facility which will enable the organisation to keep up with demand for assistance and grow its reach to people experiencing disadvantage.



The inaugural 'Art + Soul exhibition' was held bringing staff and service users together as one collective community. It provided an opportunity for clients to explore and showcase their artistic talents in an inclusive and positive environment.



Two new Vinnies shops were opened boosting revenue to assist in emergency relief and continue to provide an affordable shopping experience for people in their local community.



A Bushfire Support Centre was set up in Harvey, to provide support and emergency relief to the people affected by the devastating South West bushfires. Members, volunteers and staff answered the call for help, supporting the relief efforts on the ground in Australind, Pinjarra, Waroona, and Harvey. \$75,000 was made available to people who lost their home, or whose home was uninhabitable.



St Vincent de Paul Society partnered with Edith Cowan University and introduced the Catalyst Clemente program which delivers free tertiary-level education for people facing additional challenges in their life, including financial constraints, health and social issues, and other disadvantages.



**Frederic Ozanam -  
Founder**

**St Vincent de Paul -  
Patron**

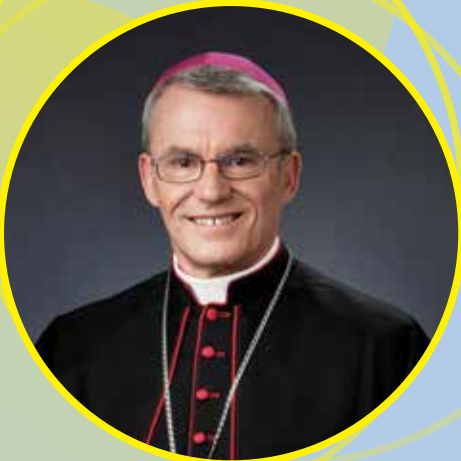
The St Vincent de Paul Society was founded in Paris in 1833 by Frederic Ozanam, a 20 year old student at Sorbonne University. France was experiencing tremendous political and social upheaval and Frederic along with some of his university colleagues were deeply moved by the poverty and hardship they witnessed and wanted to do something to assist. Frederic and his group visited people in their homes offering them friendship and support. This practice, known as Home Visitation, remains the core activity of the St Vincent de Paul Society today.

The Society is named after St Vincent de Paul, who was born in Southern France and ordained a priest in the year 1600 at the age of 19. As a young man he ministered to the wealthy; it wasn't until he was appointed to a poor parish that his vocation to work with the most powerless and marginalised was inspired. From then on he devoted his life to helping the underprivileged. There was no form of poverty - physical, emotional or spiritual, which he did not try to alleviate.

The St Vincent de Paul Society is a member and volunteer based organisation. Established in Perth in 1865 the Society provides assistance to people experiencing disadvantage in different communities by addressing needs predominately in their homes. Support includes food, material items, utility bills and rental assistance as well as advocacy and friendship.

The Society also has a range of specialised support programs across Western Australia including retail and depot operations, recovery-focused mental health services, services to prevent or alleviate homelessness, programs for young people, financial counselling and refugee and migrant services.

# Archbishop Message



In these troubling times it is comforting to know there are people quietly and diligently working to make life better for people experiencing hardship, injustice or isolation, and I am grateful for all involved with the St Vincent de Paul Society for carrying on these good works.

As Christians we are all called to do what we can, with what we have, in the time we have. The St Vincent de Paul Society is an organisation made up of men and women of all ages and backgrounds who hold a common belief in justice and compassion for the most vulnerable in our community. Whether staff, a member, or a volunteer, the power of this collective in achieving respect and justice for people in need in our community is evident.

The Society's mission to create a more equitable and compassionate community continues to be addressed through the many good works it undertakes, whether that is through home visitation and emergency relief support, helping young people transition off the street, providing a safe night's sleep to Perth's rough sleepers, or mental health support. The good works of the Society provide hope to many who would otherwise be left wanting.

There are two quotes from Pope Francis that resonate with the Catholic mission;

*"None of us can think we are exempt from concerns for the poor and for social Justice."*

*"To enable men and women to escape from extreme poverty, we must allow them to be dignified agents of their own destiny."*

This is the sentiment that runs at the heart of the St Vincent de Paul Society – providing a hand up with dignity and respect. It is not about handouts, but about empowering people to be able to live independently and take control of their own destiny. Every individual deserves this basic right.

The St Vincent de Paul Society works humbly and diligently to address needs and effect change, advocating for the voiceless and marginalised, and this is to be commended.

I thank all members, volunteers and staff of the St Vincent de Paul Society for your accomplishments over the past year, and for your unwavering dedication in creating a better community for all.

May God bless your work in the coming year.

May the St Vincent de Paul Society continue to be a powerful force for good in our community in the years ahead.

+ Timothy Costelloe SDB



Most Rev Timothy Costelloe SDB  
**Catholic Archbishop of Perth**

# State President's Message

**When the founder of the St Vincent de Paul Society, Blessed Frederic Ozanam set out to embrace the whole world in a network of charity, I wonder if he ever anticipated that he would be so successful in his endeavour.**

He said; "Let us do without hesitation, whatever good lies in our hands," and his commitment in helping the less fortunate continues to be the underlying mission of the St Vincent de Paul Society and all Vincentians to this day. We do make a difference in the community and our relevance today is as great now as when the Society was first established in WA in 1865.


Our dedicated members, volunteers and staff who carry out the home visitations and Special Works, tirelessly dedicate their time to providing hope, comfort and dignity to people who need it most. Our members play a crucial role in the prevention of homelessness, assisting people at risk of

homelessness and helping them remain in accommodation.

I am inspired by the kindness and generosity of Western Australians in helping people in need. With the support of our partners, donors and the WA community, we are able to provide hope to people experiencing hardship.

I continue to marvel in the selflessness and commitment of all of our people and am privileged to be part of the work they do in so many communities across our vast State. On behalf of the State Council, thank you to all our members, volunteers, staff and supporters for your valuable contributions this past year.

May God bless you all.



**Robert Burns**  
State President

## CEO Message

The past year has been both challenging and exciting for the Society. The continuing engagement of Western Australians in how we support the local community, alongside the construction of our new home in Canning Vale, has really created a sense of vitality across the Society. Unfortunately, the economic downturn in Western Australia has meant we have helped more people in need, and that number will only grow in ensuing years.

Uncertainty in government funding, and the challenges in obtaining the philanthropic dollar, have meant that some agencies have had to pull back their support to the community. Not Vinnies. Our continuing commitment to focusing on people who others leave behind, or find hard to help, sets us apart from everyone else. Our core service of emergency relief is reflective of the environment we operate in, one in which we have helped over 48,000 people in the last 12 months. To add to this good work, the Society's commitment to work with people experiencing homelessness, who would be turned away from other services, is illustrated by our wonderful work at Tom Fisher House. Our flagship partnership with Rotary, via the Passages Resource Centres, provides support to over 2,400 young people experiencing homelessness, who without us, would have nowhere else to go.

Our ability to fill gaps in our community has been possible because our income from non-government sources gives us the flexibility to respond to local needs. A large part of this is derived from our shops. Over the past year, we have added to, or improved, the location of a range of shops, both in the Perth metropolitan area and in regional locations. Today the Society now has 50 shops generating over 50% of our income.

All of this work can only be possible with the dedication of a range of wonderful people across all of our services and support functions. Our many members, volunteers and employees work tirelessly to make Western Australia a better place for all.

Specifically, I would like to take this opportunity to thank the members of the State Council for their commitment and professionalism and the Executive team who provide great leadership and direction.



**Mark Fitzpatrick**  
Chief Executive Officer

# Our People

## State Council



**Robert (Bob) Burns**  
State President



**Terry Power**  
State Vice President



**Ian Digney**  
State Vice President



**Gladys Demissie**  
State Treasurer



**Rev Fr Nino Vinciguerra**  
State Chaplain



**Bernard (Ben) Ziegelaar**  
President, Fremantle Region



**Peter Ryan**  
President, Joondalup/  
Wanneroo Region



**Stephanie Tenger**  
President, Osborne Park Region



**Jim Mather**  
President, Peel Region



**Ray Ryan**  
President, Perth Region



**Barbara Boggon**  
President, Queens Park Region



**Lou Daily**  
President, Swan Region



**Patrick Wallis**  
State Youth Representative



**Rowan Pearce**  
State Youth Representative



**Mark Fitzpatrick**  
Chief Executive Officer

We acknowledge the following members whose terms ended during the 2015/16 year:

**Loellen Clark**  
President, South West Region

**Thomas Loreck**  
Joondalup/Wanneroo Region

**Liam Staltari**  
State Youth Representative

## Executive Team

**Chief Executive Officer**  
Mark Fitzpatrick

**Executive Manager, Business Services**  
Brian Niedzwiecki

**Executive Manager, Member  
& Volunteer Services**  
Rebecca Callaghan

**Executive Manager, Social Enterprise**  
Carl Prowse

**Executive Manager, Vincentcare**  
Adele Stewart

A special thank you to all our members, volunteers and staff for their ongoing dedication and commitment to the Society and the people it helps. We are humbled by the work of these groups and our sincere thanks and prayers go out to them.

Note: At the time of printing the position of President North West Region and President South West Region were vacant.

## Advisory Committees and Boards

### Finance Committee

Gladys Demissie

### Governance Committee

Tim Kavenagh

### Members & Conference Board

Stephanie Tenger/Ian Digney

### Mental Health & Homelessness Advisory Committee

John Lazberger

### Operations Board

Terry Power

### OSH Committee

Andrew Milne

### Overseas Partnerships & Development Committee

Bruce Phillips

### Passages Resource Centres Board

David Reed

### Refugee & Migrant Committee

Clément Astruc

### Social Justice Committee

Mary Jardine-Clark

### Spirituality Committee

John Orzanski

### State Retail Operations Board

David Reed

### State Youth & Young Adult Advisory Committee

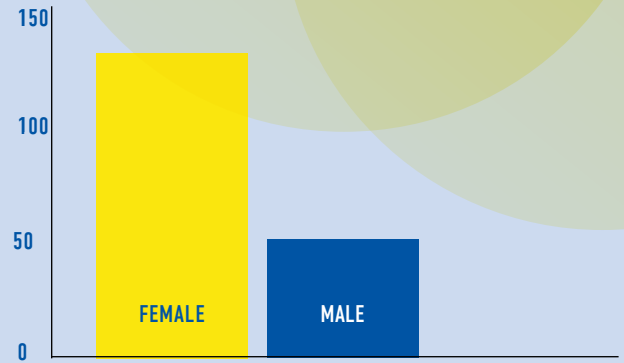
Rowan Pearce/Patrick Wallis

We would like to thank and acknowledge all individuals who served voluntarily on Advisory Committees and Boards for sharing their valuable time and knowledge with the Society with the aim of assisting people in need.

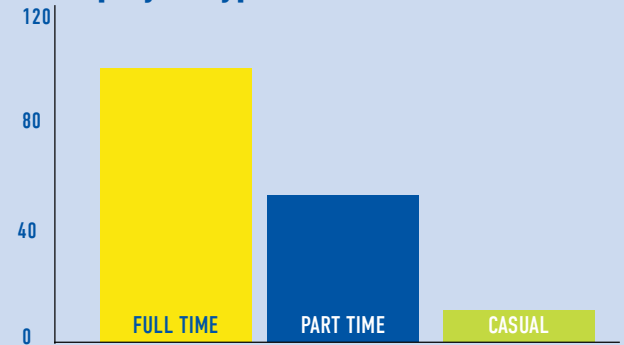
## Employee Overview

Total Employees – 171

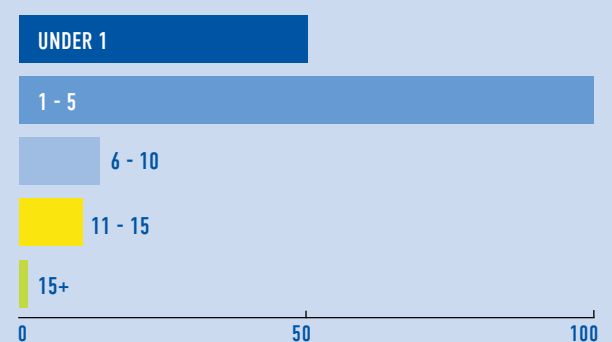
### Gender Breakdown



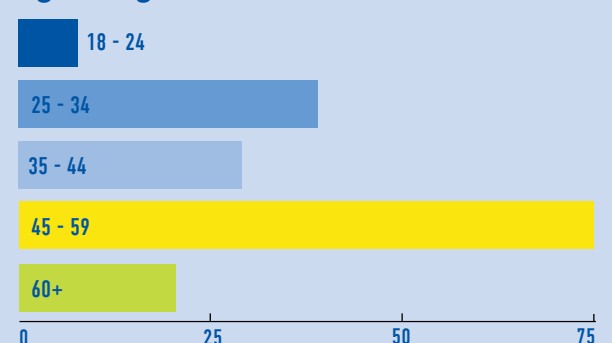
### Employee Type



### Years of Service



### Age Range



# Our Governance

## Structure

The governing body for the Society in Western Australia is its State Council. The members of State Council and its Directors carry out functions according to the Rule of the St Vincent de Paul Society, our Constitution, ACNC legislation and other relevant State and Commonwealth legislation.

The role of State Council is to ensure that the Society's Mission and Vision are achieved and that good governance principles are applied. A number of the members of State Council are elected by their peers in each of the Regional Councils in WA. State Council members are elected for a four year term with elections held when current terms expire or a vacancy occurs. The State President appoints Vice Presidents and Appointed Officers with specific skills and experience, to compliment the skills and experience of the State Council members who have been elected.

## Regulatory Framework

The operations of the Confederation of the St Vincent de Paul Society in Australia are governed by The Rule of the St Vincent de Paul Society in Australia and by the Statutes of the International Confederation of the St Vincent de Paul Society.

The Society is an Incorporated Association under the Associations Incorporation Act 1987, and has a constitution that operates in accordance with that legislation. It is registered under the Charities Act 2013 and operates in accordance with the Charitable Collections Act and other legislation in Western Australia and is registered with the Australian Charities and Not-for-Profits Commission (ACNC). The Society is a Public Benevolent Institution and is endorsed to access GST Concession.

## Advisory Committees

Supporting our activities, the Society has a number of Advisory Committees to assist the State Council in carrying out their functions and to provide advice and recommendations for effective and informed decision-making. The committee structure allows our State Council members to access a broad range of experts who work tirelessly in helping inform our activities.

## Strategic Plan

The Society continues with a clear direction about its role in Western Australia, and that is to support people in need to create better lives. This direction is espoused in our Strategic Plan. The Strategic Plan for 2013-2016 has twelve aspirations and is built on four key pillars:

1. **Services** - Focusing on our strengths and experience we deliver a range of effective services that directly support people in need within our community.
2. **People** - We engage and develop people in ways that equip and support them to embrace our Mission and assist people in need.
3. **Advocacy and Partnerships** - We work with others in seeking to create a better life for people we serve and a more just and compassionate society.
4. **Sustainability** - We ensure effective governance, managerial, professional and spiritual development structures are in place to provide solid financial, people and risk foundations from which we fulfil our Mission.

## Policy Framework

Overseen by our Governance Committee, the Society has a robust policy framework. The purpose of this framework is to provide a framework for promoting high standards for State Council, members, staff and volunteers, along with effective governance and management of the Society in accordance with the Rule, our Constitution, relevant laws, and our Ethos.





# Our Impact 2015/2016

## Home Visits & Emergency Relief Support

Number of Home Visits/Interviews	32,021
Number of People Assisted	48,748

## Demographic of People Assisted

Couple with Children	14.5%
Couple without Children	6.4%
Singles with Children	42.8%
Singles without Children	36.4%
New Assistance	44.8%
Repeat Assistance	55.2%

## Types of Assistance Requested

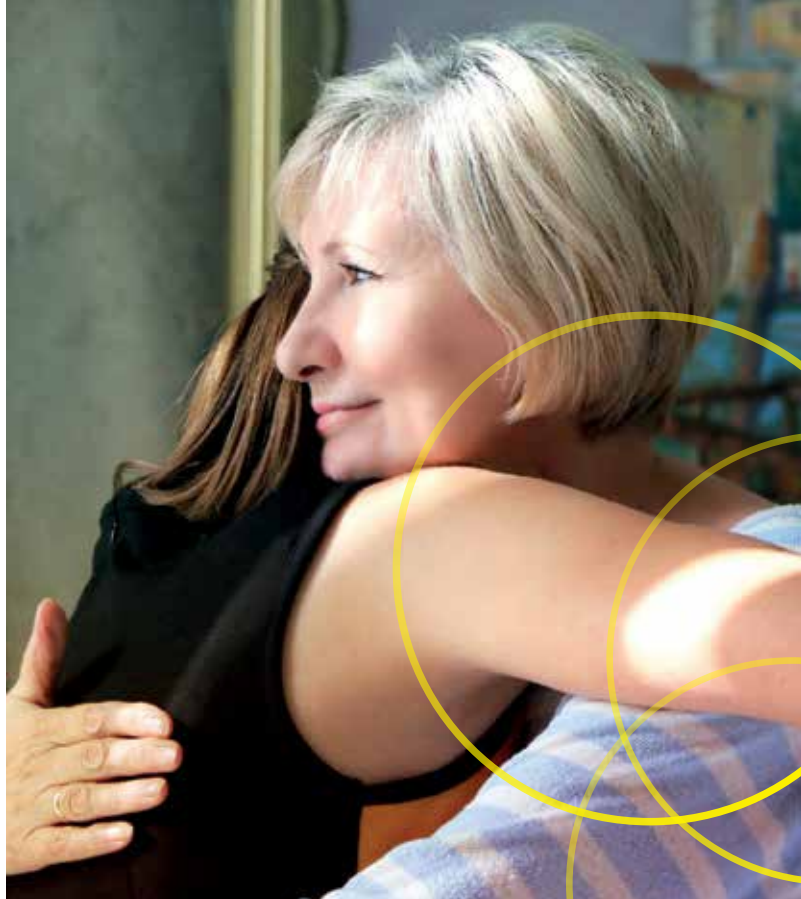
Bedding	5.1%
Clothing	7.0%
Food	85.4%
Furniture	8.5%
Utility Bills	11.4%
Other	19.5%

## Housing/Accommodation Arrangements

Boarding/Lodging	8.4%
Caravan Park	1.4%
Family/Friends	3.4%
Owner – with a mortgage	3.4%
Owner – without a mortgage	1.1%
Renter – private	40.3%
Renter – public	36.7%
Street	2.7%
Not specified	2.6%

## Support Expenditure

Accommodation	\$412,278
Education	\$3,937
Food	\$1,297,340
Household Goods & Bedding	\$159,875
Medical	\$28,670
Other Assistance	\$324,435
Refugee Resettlement	\$113,651
Utility Bills	\$637,470
Youth	\$60,162
<b>Total</b>	<b>\$3,037,818</b>



# Our Regions



## Fremantle Region

### Conferences

Bateman - St Thomas More  
Beaconsfield - Christ the King  
Hilton - Our Lady of Mt Carmel  
Murdoch - Student Guild  
Palmyra - Our Lady of Fatima  
Spearwood - St Jerome's  
Willetton - Saints John & Paul  
Yangebup - Mater Christi

**Number of Members** 147

### Shops

Applecross, Fremantle Retro, Hilton, Myaree, Willetton

**Number of Home Visits** 2,456

**Number of People Assisted** 3,957

**Amount of Welfare Distributed** \$148,133

## Joondalup/Wanneroo Region

### Conferences

Clarkson - St Andrews  
Greenwood - All Saints  
Ocean Reef - Saint Simon Peter  
Wanneroo - St Anthony of Padua  
Whitfords - Our Lady of Mission  
Woodvale - St Luke's

**Number of Members** 104

### Shops

Clarkson/Ocean Keys, Heathridge, Joondalup, Wanneroo

**Number of Home Visits** 1,871

**Number of Individuals Assisted**, 2,932

**Amount of Welfare Distributed** \$156,795

## North West Region

### Conferences

Carnarvon - St Mary Star of the Sea  
Geraldton - St Frances Xavier  
Karratha - St Paul's  
Roebourne - Daughters of Charity  
South Hedland - St John the Baptist

**Number of Members** 32

### Shops

Geraldton, Karratha, South Hedland

**Number of Home Visits** 2,257

**Number of Individuals Assisted** 3,048

**Amount of Welfare Distributed** \$276,764

## Osborne Park Region

### Conferences

Balcatta - St Lawrence & Mary Immaculate  
Ballajura - Blessed Mary MacKillop  
City Beach/Scarborough - Holy Spirit  
Girrawheen - Our Lady of Mercy  
Innaloo/Karrinyup - St Dominic & Our Lady of Good Counsel  
Joondanna - St Denis  
Mirrabooka - St Gerard Majella  
Nollamara - Our Lady of Lourdes

North Beach - Our Lady of Grace

Osborne Park - St Kieran's

Woodlands - Our Lady of Rosary

**Number of Members** 138

### Shops

Girrawheen, Innaloo, Mount Hawthorn, Nollamara, Osborne Park Shop & Depot, Scarborough

**Number of Home Visits** 3,680

**Number of Individuals Assisted** 5,509

**Amount of Welfare Distributed** \$348,761

## Peel Region

### Conferences

Kwinana - St Vincent's  
Mandurah - Our Lady's Assumption  
Pinjarra - St Augustine's  
Rockingham - Our Lady of Lourdes  
Waroona - St Patrick's/St Joseph's  
Kalgoorlie - St Mary's

**Number of Members** 101

### Shops

Kalgoorlie, Kwinana, Mandurah, Pinjarra, Rockingham, Rockingham Depot, Waroona

**Number of Home Visits** 7,491

**Number of Individuals Assisted** 9,355

**Amount of Welfare Distributed** \$636,871



## Perth Region

### Conferences

Bedford/Inglewood - St Peter the Apostle  
 Claremont - St Thomas the Apostle  
 Leederville - St Mary's  
 Nedlands - Holy Rosary  
 North Perth/Highgate - Redemptorist Monastery  
 Subiaco - St Joseph's  
 Wembley - St Cecilia's

**Number of Members** 91

### Shops

Claremont, Maylands, North Perth, Northbridge Retro, Wembley

**Number of Home Visits** 1,276

**Number of Individuals Assisted** 1,370

**Amount of Welfare Distributed** \$102,188

## Queens Park Region

### Conferences

Armadale - St Francis Xavier  
 Bentley - Santa Clara  
 Canning Vale - St Emilie de Vialar  
 Carlisle - Holy Name  
 Como - Holy Family  
 Curtin - Student Guild  
 East Victoria Park - Our Lady Help of Christians  
 Gosnells - Our Lady of the Most Blessed Sacrament  
 Queens Park - St Joseph's

Riverton - Our Lady Queen of Apostles

Rivervale - St Augustine's

Thornlie - Sacred Heart

**Number of Members** 155

### Shops

Armadale, Cannington, East Victoria Park, Kenwick, Rivervale

**Number of Home Visits** 4,478

**Number of Individuals Assisted** 8,256

**Amount of Welfare Distributed** \$666,528

## South West Region

### Conferences

Albany - St Joseph's  
 Australind - Christ of the Living Vine  
 Bridgetown - St Brigid's  
 Bunbury - St Patrick's  
 Busselton - St Joseph's  
 Collie - St Brigid's  
 Denmark - St Mary's  
 Dunsborough - Our Lady of the Southern Cross  
 Harvey - Our Lady of Immaculate Conception  
 Manjimup - St Joseph's

Margaret River - St Thomas More

Narrogin - St Matthew's

**Number of Members** 156

### Shops

Albany Shop & Depot, Bunbury Town, Bunbury Shop & Depot, Busselton Shop & Depot, Collie, Dunsborough, Manjimup, Margaret River

**Number of Home Visits** 4,004

**Number of Individuals Assisted** 5,990

**Amount of Welfare Distributed** \$325,783

## Swan Region

### Conferences

Bassendean - St Joseph's  
 Belmont/Redcliffe/Cloverdale - Notre Dame  
 Bullsbrook - St Matthew's  
 Embleton/Bayswater - Holy Trinity  
 Greenmount - St Anthony's  
 Kalamunda - Holy Family  
 Lesmurdie - Our Lady of Lourdes  
 Lockridge - Good Shepherd

Maida Vale - St Francis of Assisi

Midland - St Brigid's

Morley/Dianella - Infant Jesus

**Number of Members** 126

### Shops

Belmont, Bassendean, Midland, Morley, Toodyay

**Number of Home Visits** 4,458

**Number of People Assisted** 8,274

**Amount of Welfare Distributed** \$436,563

**Total Conferences – 78**

**Total Conference Members – 1,050**

# Homelessness Services

The 2015/16 year was a significantly busy one for homelessness services across Western Australia. Facing increasing demand and a greater acuity of need, the Society's homelessness services played an exceptional role in supporting some of the most disadvantaged in our community.

Focusing on addressing gaps in service delivery needs, not otherwise being met in the community, the Society's homelessness services focus on addressing the cause of homelessness to create better lives for people accessing our services. Our specialised homelessness services are:

## Passages Resource Centres (Northbridge and Mandurah)

Formed through a partnership with the Rotary Club of Perth over 16 years ago, our Passages Centres provide a welcoming place for street-present young people aged 12-25. Through creating a place of trust and belonging, Passages successfully engaged with over 2,400 young people in the past year to address the cause of their homelessness and create a successful life.

Focusing on the needs of each individual Passages often first provides access to basic necessities such as food, clothes, showers, laundry, computers, mail and more. Through our talented team of youth workers we then help each client create a plan for themselves, often linking them to a range of other services and providers to help their specific needs.

The Society also works closely with specialist agencies who regularly come to each location, providing health, dental, legal, financial, substance abuse, mental health, sexual health, Centrelink and other supports. These agencies support the programs developed by our youth workers that target the needs of changing cohorts of young people.

The integration and support with housing is also a feature of Passages. The Society provides transitional accommodation in share houses for up to a year for young people wanting to prepare for private rental and independent housing options. We also work in creating longer term housing opportunities by working with government, non-government and private entities.

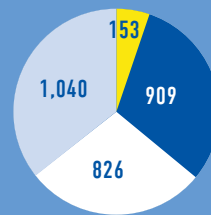
## Passages App Developed

Mobile app developer Lateral has entered into an innovative partnership with St Vincent de Paul Society and has developed a Passages App. This is a unique and simple-to-use virtual support service, free for homeless youth to access through their mobile devices. The App will allow homeless youth between 12 and 25 years of age to conveniently and safely access support centre opening hours, food availability and find other support services.

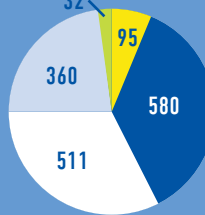
## Northbridge 2015/ 2016 Overview

### Age and Gender:

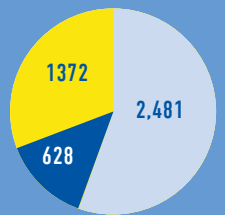
Male (Total - 2180)



Female (Total - 867)



Homelessness Status:

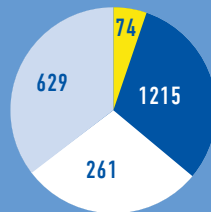


- **1,292 young people** visited the service 4,615 times
- **362 young people** visited for the first time
- A total of **1,074 successful referrals** were made to other support services
- A total of **18,353 resources** were provided

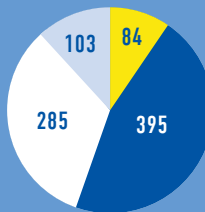
## Peel 2015/ 2016 Overview

### Age and Gender:

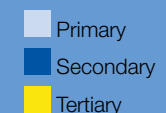
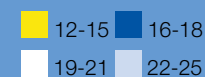
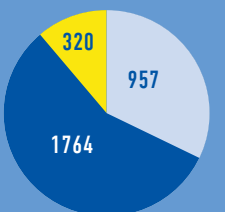
Male (Total - 3106)



Female (Total - 1616)



Homelessness Status:



- **1,116 young people** visited the service 3,028 times
- **258 young people** visited for the first time
- A total of **951 successful referrals** were made to other support services
- A total of **12,015 resources** were provided



## Prospect House

Addressing the large need in Albany to support men and families experiencing homelessness, Prospect House focuses on providing pathways out of homelessness through a transitional accommodation model. Supporting people for up to 12 months Prospect House helps people to rebuild their connection with the community, engage in employment, education and training, and link to a range of local services by having a stable home. From here the Society can identify any additional support needs that provide individuals with the capacity to work on the cause of their homelessness all while establishing a good rental record.

The 2015/16 year has seen a negative change in the economic climate in Albany, along with a reduction in homelessness supports available in the area. This has meant that the services through Prospect House have become more important for the local community.

The Society continues to support the local community through this important service and does so without government support or funding.

## 2015/2016 Overview

- Provided **1,825 days** accommodation for men
- Provided **365 days** accommodation for a family
- Provided **465 days** accommodation for women
- **New transitional accommodation** for women opened
- A mother and her children successfully transitioned into **Department of Housing accommodation**
- **Two male residents** successfully transitioned into private accommodation and employment
- **One male resident** successfully transitioned into private accommodation
- **New Coordinator and casual worker** employed

## Tom Fisher House

Developed to support people experiencing homelessness that other services leave behind or cannot support, over the past year Tom Fisher House has quickly established itself as an important part of the homelessness services in Perth.

A unique service to help long-term rough sleepers with accommodation, support and basic necessities, by providing as little as seven nights of safe sleep the impact of Tom Fisher House has been felt by many. Removing the barriers to access services people would otherwise experience, the approach by the team at Tom Fisher House of putting the individual at the centre of each interaction has resulted in changes in clients that many others would have not thought possible.

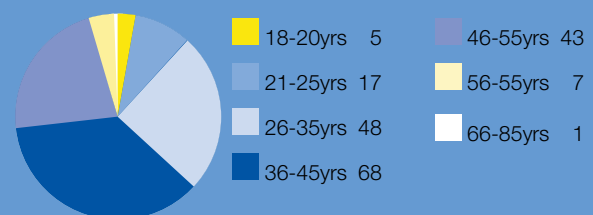
By integrating with other services Tom Fisher House moves beyond the basics of a safe place, showers, food, access to laundry facilities, and more. It creates collaborative approach to creating pathways, referrals, engagement and advocacy for the people we support through the service.

In 2016 Tom Fisher House celebrated the construction of its purpose-built facility in Perth. This will expand the number of beds available to 12. Unfortunately, such is the current demand for the service for every person we house we have to turn away 7 referrals for help.

## 2015/2016 Overview

- Assisted **189** individuals
- **2,393** nights of safe sleep provided
- **2,393** nights of dinners provided
- Facilities for **dogs to accompany their owner/s**

## Tom Fisher House Age of service users



### • Primary homelessness

is experienced by people without conventional accommodation (e.g. sleeping rough or in improvised dwellings);

### • Secondary homelessness

is experienced by people who frequently move from one temporary shelter to another (e.g. emergency accommodation, youth refuges, "couch surfing");

### • Tertiary homelessness

is experienced by people staying in accommodation that falls below minimum community standards (e.g. boarding housing and caravan parks).

# Mike's Story



Mike (aged 42) recently moved into independent living after being referred to Vincentcare in 2010. Mike had first received assistance for his mental health as a teenager and had been living with his family until a decline in his condition resulted in him spending five months in hospital.

At that time he was hearing voices that were distressing him, he felt depressed, had poor sleep and experienced nightmares regularly. Mike's parents were no longer able to care for him at home and he was referred to Vincentcare.

Mike required some support with attending appointments and was also lacking basic cooking skills. He also wanted to be able to attend the gym on a regular basis. Mike worked on his goals with the assistance of his Recovery Support Worker (RSW) and attended a number of the groups being offered, including a cooking group.

In June 2015 Mike and his RSW started to have conversations about transitioning into one of the community shared houses. He agreed that he was ready to make this move, so he and his RSW, along

with two other Village residents, began to visit the house for afternoon tea. This was to work on building relationships among them and also familiarise them with their new home. Mike successfully transitioned into the shared house in January 2016.

After a six month period Mike decided that he was able to live independently. He had the support of his family to obtain a private unit, close to shops, a medical centre and a gym. Mike had practised his cooking skills while in the community home and felt confident that his skills would continue to grow. His RSW visited him a couple of times after his move to ensure that he was managing.

Mike's RSW bought him a cookbook with basic recipes and made a comprehensive folder to leave with him containing information on supports available for himself and his family should the need arise. Mike is enjoying having his own space, has been cooking recipes out the cook book he was given, has established important networks in his community and receives weekly visits from his parents.

# Mental Health Services

The Society's mental health service is one of its best kept secrets and yet one of Western Australia's most impactful and highly respected accommodation based mental health services.

Starting as a service to support men experiencing homelessness in the Midland area, the service quickly began to focus on supporting people to recover from a mental illness and connect them back with the community. Today, the ethos of a recovery focused service, led by the consumers and their carers, and with connections to the broader community, our mental health service is leading the way in recovery-based practice.

As the State's only three tiered integrated mental health service, the Society (run under the banner of Vincentcare) is licensed and partially funded by the State Government. Receiving referrals from clinical settings, such as Graylands or Midland hospitals, or other community based services we provide services for men and women needing:

- **24 hour support and case management through the 28 beds at Vincentian Village;**
- **Community based support in shared accommodation; and/or**
- **Independent living with support in the community**

The Society's model of support creates capacity in people accessing the service, allowing them to move through the tiers of support based on their readiness, capacity, and family or carer support.

The Society's effective model of a recovery based mental health service saves the State Government, conservatively, at least \$16 million per annum compared to a hospital bed in a psychiatric ward, let alone the broader costs to the community associated with the impact of not providing adequate supports for people with a mental health illness.

## 2015/2016 Overview

- Created a sector-leading capacity **building framework**
- Embedded the State's first truly consumer based committee in **mental health**
- Implemented an outcomes framework through the support of **Social Ventures Australia**
- Supported the development of people undertaking specialist **qualifications in mental health** through qualifications run by WA's peak mental health body and other registered training organisations
- Provided leadership to the sector on peer and capacity building **frameworks in mental health;**
- Opened **new shared accommodation** in Viveash
- **Supported 6 people** transition to community shared accommodation
- Provided **18,310 nights** of safe sleep
- **Inaugural Art and Soul Exhibition** was held bringing staff and service users together as one collective community. It provided an opportunity for clients to explore and showcase their artistic talents in an inclusive and positive environment.
- **Five female Residents** moved into Vincentcare.



# Member & Volunteer Services

The Society's members and volunteers are the reason why the Society has the reach and impact we have in the community.

With approximately 3,500 engaged in a range of activities, our members and volunteers provide essential support to thousands within the Western Australian community. 2015/16 saw our members, volunteers and support staff busier than ever, supporting people in home visitation, helping people access education, making Christmas brighter for families, supporting communities affected by devastating fires and much more.

## Home Visitation

In Western Australia, conference members across 78 conferences provide practical support and advocacy to people in the community who are experiencing hardship. Our Home Visitation continues to be the core work of 1,100 strong conference members who support communities from Halls Creek through to Albany. Our approach provides us with unique and privileged view into someone's life and is what makes the St Vincent de Paul Society unique from other organisations.

Conference members undertook 32,021 home visitations assisting a total of 48,748 people.

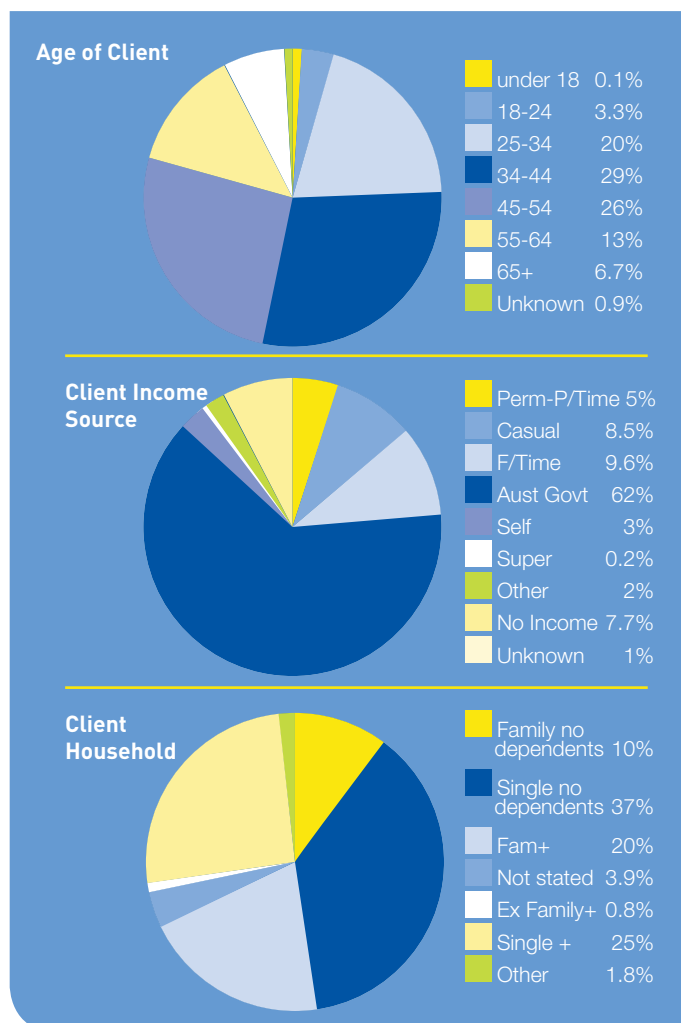
## Emergency Relief Call Centre

The Society's Emergency Relief Call Centre is generally the first point of contact for people seeking assistance. In the last year, volunteers answered 30,761 calls from individuals and families seeking the Society's support.

## Financial Counselling

The St Vincent de Paul Society has four financial counsellors who provide free, independent financial support and advocacy for people who need help to take control of their financial situation. The financial counsellors help many people work their way out of debt, often preventing them from ending up in a situation of homelessness.

- Assisted 925 clients with 89.5% first time clients
- 83% of clients gained new knowledge/skills
- 82% of cases were fully resolved



## Catalyst Clemente Program

A new partnership with Edith Cowan University has seen the implementation of the Catalyst Clemente Program which delivers tertiary-level education for people experiencing hardship. Students completing the four-unit program can then go on to enrol in an undergraduate degree at ECU, empowering people with an opportunity for a better future.

## Christmas Hampers

The Society's conference members, staff and volunteers work feverishly in the months leading up to Christmas, collecting donations, making up Christmas hampers and delivering these hampers to people in need. From 23 November 2015 to 17 December 2015, between 50 – 70 hampers were delivered per day. In total around 2,000 hampers were delivered providing hope, joy and comfort to many who would otherwise have a very unhappy Christmas.



## Disaster Relief and Support

The Yarloop fires in January 2016 had a devastating impact on the local communities. Conference members in the area were personally impacted by these events and worked tirelessly to provide assistance where they could. Support was provided by members from regional Conferences and also the metropolitan area who travelled to these towns and provided much needed back-up.

In March the Harvey Bushfire Centre was set up to provide on-going support to those affected by the fires. The Harvey Conference was initially assisted by Conferences from the South West and Peel regions and then was staffed by the Harvey Conference who provided support and resources, clothes, toiletries, bedding and fuel and food vouchers, free for those who needed their help. Just as importantly, the Conference members were someone for whom people could share their stories with. Many of the people who came to the centre had lost everything, having to start from the beginning again.

As the community continues to rebuild, the assistance from the surrounding Conferences remains an important resource for the residents of Yarloop to help them re-establish their lives in the town. The generosity of the members in these areas is appreciated by the many people affected by this devastating event.

## 2015/2016 Overview

- Introduced the **Catalyst Clemente Program** in partnership with ECU
- **Renovation** of Mandurah Conference Emergency Relief Hub
- Establishment of the **Harvey Bushfire Relief Centre**
- **4** conference members received **WA Volunteer Service Awards**
- **8** Regional Festival Masses held
- Partnered with De Paul University to commence an annual **Values Centred Leadership Program**
- Established a partnership with Foodbank to undergo a **food hamper trial**
- **Welfare card trial** undertaken in conjunction with Vinnies shops
- Creation of a **new welfare database**



## Emma's Story

Due to the difficult economic climate, 57 year old Emma was forced to close her business. On her own with a mortgage and bills to pay, she decided to go to TAFE and qualify as a short order cook which meant her only form of income was Newstart Allowance. Emma then developed a chronic health problem meaning that she would not be able to return to full time employment. Meanwhile she was struggling to keep up financially.

She called the St Vincent de Paul Society's emergency relief call centre with help to pay a water bill. Vinnies volunteers went out to visit with her and learnt about her circumstances. They referred her to one of Vinnies financial counsellors who provided her with options for dealing with her creditors.

They helped her apply for a hardship utility grant towards her water account and arranged for her to receive a regular interest free repayment arrangement. The financial counsellor also worked with Emma's mortgage lender and her other creditors, developing re-payment plans that she could manage.

Through her interaction with Vinnies she was able to get a long term solution to her financial difficulties and is now confident of being able to meet her ongoing household expenses. She is looking forward to completing her course and returning to part time employment.



## Vinnies Youth

Founded by a 20 year old, the Society is an organisation that seeks to engage young people in everything we do. Our Vinnies Youth programs are driven by young people, with young people and for young people, keeping the essence of the Society strong at all times.

Our Youth programs provide support and opportunities to young people from families experiencing hardship and work alongside primary and secondary school students who are working to make a difference in their local community. There are a number of programs that Vinnies Youth undertakes for the 8-15 year old children being assisted by the St Vincent de Paul Society.

### Kids and Teen Camps

Staff and youth volunteers plan and run regular camps for teens aged 13 – 15 years and kids aged 8-12 years of age, often from the families we support in the community through our home visitation. These camps are run during

### 2015/ 2016 Overview

- **1,073** Youth Members and Volunteers
- **648 high school** conference members and **327 Mini Vinnies** students
- **98 Youth Volunteers**
- Young adults provided **9,049 volunteer** hours (excluding schools)
- **Two Kids and two Teen Camps** undertaken
- **102 places** available on Camps
- **73 children and teens** attended Camps
- **29 Homework sessions** undertaken
- **8 children** attended Homework Centre
- **15 Teen** Mentoring activities undertaken

school holidays and give young people an important opportunity to experience new things they may ordinarily never have occasion to. The camps not only give kids the chance to have fun, make new friends and undertake unique activities, but they also develop and learn many valuable life skills including team work. The kids always return home with more confidence, many forming life-long friendships which prove invaluable as they meet life's challenges. The camps also provide their families with some much needed respite.

### Homework Centre

The St Vincent de Paul Society believes that education is an important avenue for providing future opportunities and alleviating hardship. The children coming to the Homework Centre undertake recreational activities in a safe and supportive environment and receive one-on-one homework assistance. They learn basic life skills and are given an opportunity to build their self-esteem and feel proud of themselves, all while having fun.

Children who may be struggling with their school work get the encouragement they need to persevere. The Homework Centre program runs weekly throughout the school term in Belmont and provides students with a nutritious afternoon tea.

### Teen Mentoring Program

A new teen mentoring program was successfully trialled with the aim of further developing the relationships that Vinnies youth volunteers have established with the teenagers who have taken part in their camps. It provides longer term guidance and facilitates structured support to promote positive change in the teenagers' lives.

The program aims to:

- Increase each teen's self-esteem and resilience by actively supporting their social and emotional wellbeing
- Develop their individual talents and leadership skills in a specific area in order for them to reach their full potential
- Assist young people to develop a vision for their future and provide support to achieve their education, training and career goals

As highlighted by the Australian Youth Mentoring Network young people participating in mentoring are less likely to leave school, more likely to have improved academic performance, improved relationships with teachers and families and negates self-destructive behaviour.

### School Engagement

A number of primary school groups (Mini Vinnies) and secondary high school students and teachers, who are passionate about helping people in their local community, provide support through fundraising and advocacy initiatives. Many schools undertake Sleepouts to educate students on social justice issues and advocacy as well as raising money for Vinnies.



## Our Advocacy

“ You must not be content with tiding the poor over the poverty crisis; you must study their condition and the injustices which brought about such poverty, with the aim of long term improvement. ”

*Frederick Ozanam*

Following in the footsteps of our founder, Blessed Frederic Ozanam, the Society's advocacy and social justice efforts are at the heart of everything we do. Embedded in our service delivery, our involvement in various sectors, and as a reputed organisation in the community, the Society actively seeks to shape a more just and compassionate environment for all.

For individuals and families, we are not just satisfied with providing services and leaving the status quo when improvements to circumstances can change. We advocate on behalf of many individuals and families for better outcomes in housing, government interactions, justice, mental health, and many other areas.

We seek to change the attitudes of the community, particularly those who view people who are marginalised by the prejudices held by some, or are endemic in society's structures and processes, including in the areas of:

- **Mental health** service delivery
- **Public and community housing**
- **Refugee** supports and treatment
- **Homelessness** support frameworks
- **Emergency relief** supports
- **Unemployment** frameworks
- **Cost of living issues**
- **Sector funding** arrangements

The Society has also taken a leadership position in delivering innovation to the sector by strongly advocating for social impact investing and outcome frameworks. Our advocacy on this front has brought together government, businesses, the media, the sector and the community to progress this important initiative.

Through structures such as our Social Justice Committee and Migrant and Refugee Committee our social justice activities are targeted at different levels at different times and, depending on the issue, can focus on the whole of the community, the business community, State Parliament, and/or the Federal Parliament. Apolitical in nature, the Society is always seeking to work together with other organisations in addressing the core needs of the community.

Recognising social change is bigger than just one organisation, the Society also seeks to influence debates on various issues through participation in sector, industry and government committees and working groups. In 2015/16 the Society was represented on the board, or worked closely with organisations such as the Western Australian Council of Social Service (WACOSS), the Centre for Social Impact, WA Association of Mental Health, Youth Advisory Council of WA, Anti-Poverty Week Organising Committee, Community Employers WA, Community Clothing Bin Collection Agencies, and Shelter WA. The Society is also represented on the State Emergency Relief Committee, Electricity Code Consultative Committee, and Department of Housing's Community Housing Steering Group.

## High School Formation Camp

The annual High School Formation Camp gathers students across Perth in years 10 to 12 to inspire and empower them to make a difference in their communities. The program incorporates games, workshops, a liturgy and spiritual reflections, as well as time for students to relax, laugh and have fun with their fellow Vinnies members. It creates an opportunity for high school students to take time out to reflect and learn more about social justice, spirituality, the St Vincent de Paul Society and each other.





# Retail Operations

## 2015/ 2016 Overview

- **50 Vinnies Shops** in Western Australia
- Generated **\$10,497,977 in retail sales** which is a 20.2% growth in the year
- Opened **two new shops** in Joondalup and Kenwick
- Undertook **shop relocation and upgrades** at Bunbury, Collie, Margaret River, Kalgoorlie and an upgrade to Bassendean
- Provided **\$275,223 in support** to people in need in the community – more than double the amount on the previous financial year
- 1,678 volunteers **gave 519,225 hours** of service
- Participated in the **Telstra Perth Fashion Festival** and the **Styled for Success Catwalk Cruise**

## Kaye's Day

Kaye is 74 years young, married with five children and 13 grandchildren. A friend invited her to join her as a volunteer at the Hilton shop.

"Every Friday I've been coming to Vinnies and have enjoyed it immensely," Kaye said.

"I love meeting new people, making new friends and gaining more experience as time goes by. Managers have come and gone but 35 years later I am still here having a great time."

Kaye says she has witnessed many significant changes over the years including the shop's move to a new location in South Street.

"It went from a drabby old op-shop to the boutique looking shop it is now, with magnificent window displays."

"The day at the shop passes quickly as we have so much fun and lots of laughs."

Kaye's favourite part of volunteering is having a "cuppa or two" with her fellow volunteers and seeing happy customers walk out of the store.

"Also we have a lovely shop manager that cares about us and knows how to have fun while getting the work done."

Kaye has said that her life is better as a result of all the friends and connections she has made, adding that volunteering in a Vinnies shop has matched her passion for shopping with volunteering in a way that makes a difference in her community. Kaye is looking forward to many more Fridays at Vinnies.

**Vinnies shops are located throughout the suburbs of Perth and many regional parts of Western Australia.**

First established in 1961 today the Society is the largest charity retailer in Western Australia and around the country. For many in the community our stores provide a public face to what the Society does, helping to provide people in our community with a sense of connection and belonging whether that is for those who shop in our stores and volunteer their time to support what we do.

Over the past year, our shops have generated 55% of our income, enabling the Society to run programs in the community that meet community need, rather than respond to government tenders and contracts. They also provide an important, dignified retailing option for people in need and support the emergency relief activities of the Society, by providing goods for free to many.

Vinnies shops provide an affordable shopping experience in a bright, dignified, and welcoming setting. With a wide range of pre-loved clothing, books, manchester, bric-a-brac and, in some places, furniture, people can shop within their means and find that hidden gem.

Vinnies shops continue to be supported by Western Australian community through their generous donations and are run by dedicated volunteers and a small number of employees.

# Depot Operations



The Clothing and Furniture Depot, located in Osborne Park, is the main receipt and distribution point for the Society's material donations. The value of our Depot is enormous. From the Depot, we undertake critical work, helping thousands of people in need by delivering furniture and essential household items. We fit out homes for individuals transitioning out of homelessness and newly arrived migrants, and help our iconic Vinnies retail shops deliver over \$10 million of goods to the community.

Supporting and connecting many facets of what the Society does, as a logistics and warehousing service our Depot operations have a number of functions:

- **Supporting the Society's emergency relief efforts:** through delivering over 42,000 household items such as beds, couches, cupboards and more in the last year
- **Facilitating stock for our shops:** after storing nearly 700 tonnes of clothes, the Depot delivers clothes, furniture and bric-a-brac to our shops
- **Donation collections:** helping the local community connect with the Society by donating goods, with 7 trucks on the road at any one time, our Depot will collect goods from households, offices, clothing bins and community events to help the good works of the Society
- **Reduction of landfill:** all of these functions enables Western Australia to reduce our landfill through effective recycling activities that continue to provide enormous value to our community

The Depot accepts good quality items such as clothing, furniture, bric-a-brac and various items that are clean and undamaged. Vinnies also operates additional Depot facilities in several regional areas.

## 2015/2016 Overview

- Delivered **42,808 items** for emergency relief
- Provided **\$811,221 in support** to the community
- **2,281 deliveries** of support items to people in need
- Sorted **699,820kg** of clothing donations
- **5,061** household and office collections
- Commenced the unique "**Kerbside Collection**" process, picking up bags of clothing from people's homes
- **92 clothing bins** located across WA
- **9,575 hours** in volunteer assistance
- Cost of rubbish tips fees was **\$82,280**
- Participated in the collection of clothing as part of the **Flick Your Kit initiative** at the **HBF Run for a Reason**
- **Collected clothing** as part of Styled for Success initiative, providing clothing for people entering or re-entering the workplace
- Participated in **charity clothing collection days** with the City of Swan, City of Joondalup and Town of Cambridge



# Overseas Development

The Society is committed to alleviating hardship and poverty, not just on a local level, but also on a global scale. Through its Overseas Development Committee the Society is committed to providing support and assistance to developing countries in the Asia - Pacific region.

Through the Twinning program, conference members are able to support important projects in communities living in poverty. These projects increase the degree of self-sufficiency by providing an income to support families and the wider community.

One project involved the installation of a pump well in a remote village in the Kampong Siem District, Cambodia. Before the well was installed, the villagers, many of them elderly, would have to walk to another well a kilometre away to source fresh, clean water for use in bathing, cooking and cleaning. As a result of having this well, over ten families lives have been improved. They now have better hygiene conditions and are able to plant crops to feed their families and the local community.

Assist a Student is an education sponsorship program aimed at breaking the cycle of poverty. Providing an education will help lift children out of poverty and give them hope for a better future for themselves and their families. The Society and its members raise money to fund children overseas to give them an opportunity for an education which they otherwise would not be able to receive.



## 2015/ 2016 Overview

- **50 young people** were supported through the Assist a Student program
- **\$3,580** given to help young people achieve an education
- **5 Twinned countries** - Bangladesh, Cambodia, India, Indonesia and Philippines
- **116** twinning relationships
- Provided **\$65,612 in support** to twinned counties
- **Seven projects were undertaken** including two goat banks, two latrine programs, the building of a classroom, a pump well for villagers, and funding a child care centre.

# Refugee & Migrant Support

Uprooting your family and escaping a homeland that has often been decimated or fleeing conflict takes a significant amount of courage. Coming to live in a country different to what you have known can be confusing and daunting. At the St Vincent de Paul Society, we recognise this.

We have a long history of helping refugees and migrants settle in Australia. The Society recognises that refugees and migrants are amongst the most marginalised and vulnerable people in our community. Providing compassion, dignity and support in everything we do, we help by delivering services such as emergency relief assistance, visits to detention centres, events and other services makes the transition easier.

Working as part of a network of people seeking to help, the Society provides a broad range of support services for refugees and asylum seekers including referrals to other support agencies, advocacy, employment support, recreational activities and case work. The majority of people supported are experiencing financial hardship and many are living without any social support. Recreational activities assist in building a sense of community and creating networks so new Australians do not feel isolated.

The Refugee and Migrant Committee members provide emergency relief and material support such as household goods, clothing and food, as well as gift hampers at Christmas. The Refugee and Migrant Committee work closely with other organisations to help make the transition into their new life a positive one. Visitations are undertaken to the Yongah Hill detention centre to support detainees through their time in detention, as well as assistance upon their release.

## 2015/2016 overview

- Supported over **2,000 migrants and refugees** from Syria, Afghanistan, Iraq, Iran, Sri Lanka, South Sudan, Ethiopia, Somalia, Vietnam
- Provided **400** Christmas hampers
- Undertook **socialisation activities** including a Welcome to WA picnic
- Successful introduction and growth of the South of the River **Refugee & Migrant committee**



## Giving hope for a better future in Australia

Afzal came to Melbourne from Pakistan as a refugee four years ago. He relocated to Perth and has been able to bring his wife Samina and their three children aged 9, 8 and 5 to Perth. The family are very happy after finally being re-united.

When the family arrived a couple of months ago they lived with a friend in Rockingham. They now rent a duplex in Gosnells and were assisted by the Gosnells conference with furniture, household items, bedding and clothing. The family were then referred to the migrant and refugee south committee for social and recreational support.

Afzal desperately needs to find a job as the Centrelink payments they receive are only sufficient for rent and bills. He asked if it was at all possible to receive a car to help in his ability to work. After a few enquiries, members were able to secure a car for him. The car was donated by a couple who have three cars and when they heard of Afzal's predicament they were happy to donate one of their cars. The migrant and refugee committee have covered the transfer fee and paid for six months registration. Afzal and his family now have hope for the future. The committee continue to support the family with friendship, recreational and social opportunities.

# Community Engagement



Thank you to our donors, partners and supporters who gave generously over the last 12 months; your kindness and generosity enabled the St Vincent de Paul Society to continue to assist thousands of people most in need across Western Australia.

## Celebrating 150 years



A special mass and supper held on the 8 December 2015 marked 150 years since the first formal meeting of the St Vincent de Paul

Society in Perth. Founded in 1865 by an inspirational person – John Gorman – the great work of the Society has continued with the dedication of our members, volunteers and staff both past and present who have worked tirelessly to improve the lives of people in need.

## Fundraising



Thank you to our generous supporters for your contributions, both cash and in-kind. Despite the difficult economic climate and the hardship faced by many, fundraising income in the 2015/2016 financial year was \$4,874,300. Year round support also helped us to plan and ensure continual delivery of our core emergency home visitation relief program, and our homelessness and mental health services.

## Capital Campaign



In order to keep up with an increasing demand for its services, the St Vincent de Paul Society embarked on an ambitious capital raising campaign. Funds raised from the 'Building for Change' project have facilitated the commencement of construction of a new home, which includes a centralised distribution centre, and consolidation of the Society's operations under one roof. Thanks to the leadership efforts of the Capital Campaign Fundraising Committee, and in particular Campaign Patrons Sue and Justin Langer, for whose support we are extremely grateful.

## Events



Events continue to be a vital funding source for the Society. The 2016 Vinnies CEO Sleepout held at the WACA on Thursday 23 June, generated \$677,225. In its seventh year in Western Australia, 103 business and community leaders slept out, raising significant awareness of the realities of homelessness, and much needed funds to assist the Society in the delivery of its homeless services. A promising 54% of the participants were new to the event indicating continuing interest in the event.

Two key events were staged to raise funds for the Passages Resource Centres; the second annual Golf Day in October raised \$55,200 and the eleventh Race Day in April raised over \$37,000 in partnership with the Rotary Club of Perth.

The annual one-day Street Appeal was again held, and thanks to the enormous efforts of members and volunteers a total of \$68,200 was raised.



## Community Fundraising



The St Vincent De Paul Society continued to receive individual, community and corporate support in a range of ways including Winter warmer drives; Christmas hamper appeals; community, school and corporate sleepout events; material donations; individual challenges including fun runs, through to raffles.

## Marketing



Digital marketing was a key focus and supported various fundraising appeals and Society-wide activities.

### Key Achievements

- Traffic to the WA focused pages on the national Vinnies website increased by **23.05%**.
- Online donation transactions on the Vinnies website increased by **60.56%** and total revenue received was up by **33.38%**.
- Online donation transaction on the Vinnies CEO Sleepout website increased by **61.84%**.
- Vinnies WA Facebook community grew by **40%**, an increase of 867 followers, totalling **2,367 followers**.

## Public Relations & Media



The Society is an important commentator on issues of social justice and is a vocal advocate for those who are vulnerable and marginalised. WA media recognise the Society as a reliable and valuable contributor and the Society has featured across metropolitan radio, tv, print and on-line, as well as many regional media outlets.

### Key Achievements

- Distributed **50 media releases**
- **Over 370 media hits** - TV, Print and radio (excludes on-line)
- Generated around **96 media items** in relation to the CEO Sleepout in WA with a potential audience reach of around **1.5 million**
- **CEO Sleepout** was the feature story for Channel 7's West Real Estate program



# Thank you



COMESTIBLES



Government of Western Australia  
Department of Regional Development



Government of Western Australia  
Mental Health Commission



Government of Western Australia  
Department for Child Protection  
and Family Support



Government of Western Australia  
Housing Authority



Marketforce



ROYALTIES  
FOR REGIONS



Rotary of Mandurah  
Rotary of Mandurah City  
Rotary of Mandurah District



# Financials

## Declaration

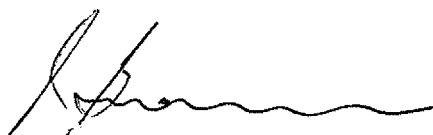
### BY THE WESTERN AUSTRALIAN STATE COUNCIL FOR THE YEAR ENDED 30 JUNE 2016

The State Council (the Trustees) has determined that St Vincent de Paul Society (WA) Inc is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies.

In the opinion of the State Council the financial statements and notes are in accordance with the Australian Charities and Not-for-profits Commission Act 2012 and:

1. comply with the Australian Accounting Standards applicable to St Vincent de Paul Society (WA) Inc;
2. gives a true and fair view of the financial position of St Vincent de Paul Society (WA) Inc as at 30 June 2016 and its performance for the year ended on that date in accordance with the accounting policies described in the financial statements; and
3. at the date of this statement, there are reasonable grounds to believe that St Vincent de Paul Society (WA) Inc will be able to pay its debts as and when they become due and payable.

This statement is made in accordance with section 60.15(2) of the Australian Charities and Not-for-profits Commission Regulation 2012 and is signed for and on behalf of the State Council by:



**Robert Burns** - State President



**Gladys Demissie** - State Treasurer

Dated this the 6th day of October 2016

# Financials

## STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 JUNE 2016

	2016 \$	2015 \$
<b>Revenue</b>		
Operating Activities:		
Grants	2,724,178	1,928,751
Sale of goods	10,830,781	9,138,528
Client contributions	1,021,518	1,062,079
Fundraising	4,874,300	5,346,044
Other revenue	1,732,343	2,157,026
	21,183,120	19,632,428
Non-Operating Activities:		
Bequests including assets contributed	258,203	593,698
Non-recurrent grants	165,300	-
Capital Grant	1,363,971	-
Interest	255,132	293,892
Gain on sale of property, plant and equipment	1,799,279	287,032
	3,841,885	1,174,622
<b>TOTAL REVENUE</b>	<b>25,025,005</b>	<b>20,807,050</b>
<b>Expenditure</b>		
Centres of charity		
Management and administration	9,845,612	8,219,454
Fundraising, Public relations and communications	1,164,537	969,447
People in need services	986,348	1,226,010
Homeless and mental health services	5,893,322	5,022,913
	5,064,634	4,360,767
	22,954,453	19,798,591
<b>TOTAL EXPENDITURE</b>	<b>22,954,453</b>	<b>19,798,591</b>
Surplus/(deficit) for the year	2,070,552	1,008,459
<b>Total comprehensive income for the year</b>	<b>2,070,552</b>	<b>1,008,459</b>

# Financials

## STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2016

	2016 \$	2015 \$
<b>Assets</b>		
<b>Current Assets</b>		
Cash and cash equivalents	5,817,381	11,491,347
Trade and other receivables	1,759,008	1,267,274
Inventories	105,876	175,654
<b>Total Current Assets</b>	<b>7,682,265</b>	<b>12,934,275</b>
<b>Non-Current Assets</b>		
Other assets	82,883	473,491
Property, plant and equipment	19,494,074	10,427,459
<b>Total Non-Current Assets</b>	<b>19,576,957</b>	<b>10,900,950</b>
<b>Total Assets</b>	<b>27,259,222</b>	<b>23,835,225</b>
<b>Liabilities</b>		
<b>Current Liabilities</b>		
Trade and other payables	2,515,968	1,369,770
Provisions	1,286,288	1,591,365
<b>Total Current Liabilities</b>	<b>3,802,256</b>	<b>2,961,135</b>
<b>Non-Current Liabilities</b>		
Provisions	1,049,753	537,429
<b>Total Non-Current Liabilities</b>	<b>1,049,753</b>	<b>537,429</b>
<b>Total Liabilities</b>	<b>4,852,009</b>	<b>3,498,564</b>
<b>Net Assets</b>	<b>22,407,213</b>	<b>20,336,661</b>
<b>Capital Funds</b>		
Capital fundraising reserve	2,380,707	2,380,707
Asset revaluation reserve	1,846,409	1,906,769
Accumulated funds	18,180,097	16,049,185
<b>Total Capital Funds</b>	<b>22,407,213</b>	<b>20,336,661</b>

# Financial Summary

The 2015/16 financial year proved to be difficult as, excluding abnormal revenue, operating expenditure exceeded revenue.

Due to the economic climate in the State we saw an increase in the level of welfare support to \$870,000, homeless and mental services of \$703,000 and a reduction in our key area of fundraising revenue of \$472,000 and other income of \$425,000 compared to the previous year. With this backdrop the Society was still able to continue to meet all genuine calls for financial assistance and the delivery of its services including mental health. This was possible due to the Society's good foundations harnessed over a number of years in the form of reserves. While we ended the financial year with a surplus of \$2.07m, there were several abnormal revenue items amounting to \$2.82m. Excluding these items would result in an operating position of a of \$753,000 deficit. The abnormal revenue items were:

- 1) Net gain on the sale recognised on disposal of assets \$1.46M
- 2) Capital grant towards the cost of new facility in Canning Vale \$1.36M

## Key Financial Snapshot

### Operating deficit:

of \$753,000 excluding abnormal revenue of \$2.82M

### Operating revenue:

up by \$1.55M over last year.

### Vinnies Retail centres sales:

up by \$1.69M over last year.

### People in need services:

up by \$.87M over last year

### Homeless and mental health services:

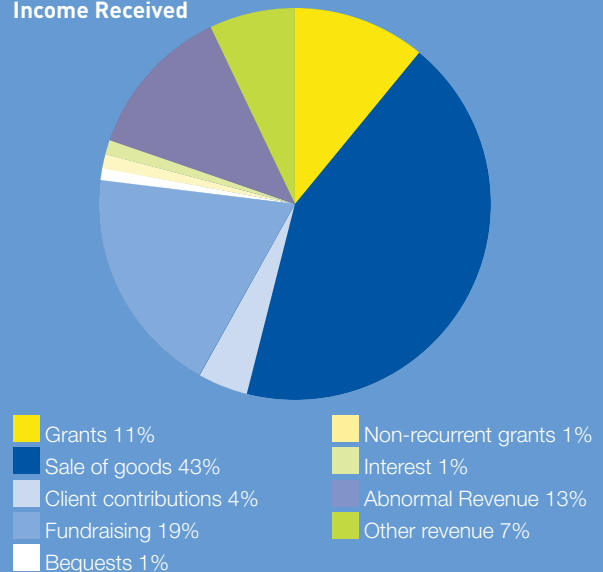
up by \$.70M over last year

### Net Assets:

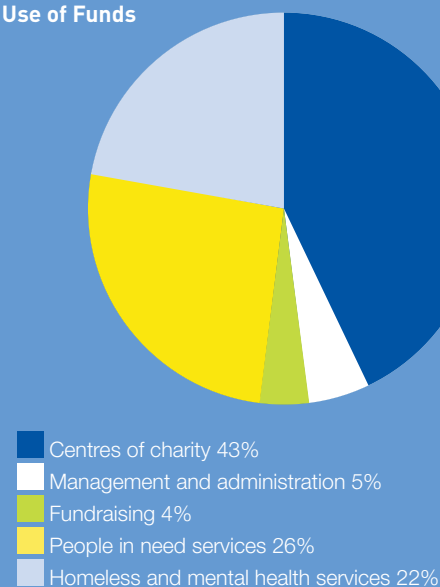
up by \$2.07M compared to last year

## Analysis of 2016 Income and Use of Funds

### Income Received



### Use of Funds



**Brian Niedzwiecki**

Executive Manager, Business Services

## How you can help



### **Make a financial donation**

Credit card donations can be made by visiting our website [www.vinnies.org.au](http://www.vinnies.org.au) or calling 13 18 12. All donations of \$2 or more are tax deductible.

### **Volunteer your time**

If you are interested in sharing your skills and time to help people through any of the St Vincent de Paul Society's services, great volunteering opportunities exist. For further information on volunteering please phone (08) 9475 5400.

### **Leave a bequest**

Consider remembering the St Vincent de Paul Society in your Will. The Society is able to provide long-lasting support to many because of the generosity of people who have remembered the Society in their Will. To receive an information booklet or speak to someone about leaving a bequest please phone (08) 9475 5400.

### **Become a regular giver**

The Helping Hands Program allows donors to make a periodical commitment to the work of the Society and receive only one tax-deductible receipt each year. For more information on the regular giving program please phone (08) 9475 5400.

### **Donate material goods**

Donations of pre-loved clothing, household goods and furniture can be made at our Clothing and Furniture Depot in Osborne Park or by calling (08) 9444 5622 to arrange a free pick up of larger items. For the location of your nearest Vinnies Shops visit [www.vinnies.org.au](http://www.vinnies.org.au).

### **Corporate partnerships**

The St Vincent de Paul Society recognises the importance of developing and nurturing strong links with the corporate and philanthropic sectors to allow us to continue to help make positive changes in the lives of the people we help. The Society seeks to engage all partners in long-term, strategic and mutually beneficial relationships. If your organisation is looking to deepen its commitment to investing in communities, we invite you to work with us to identify opportunities to make a difference. To find out more please phone (08) 9475 5400.

### **Follow us on Social Media - VinniesWA**





**St Vincent de Paul Society**  
(WA) INC

*good works*

**St Vincent de Paul Society (WA) Inc**

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